SCRATCHR:
A PLATFORM FOR SHARING USER-GENERATED PROGRAMMABLE MEDIA

by

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This thesis presents the design and analysis of the Scratch Online Community. Scratch is a new programming language that enables kids to create programmable media such as games, interactive stories, animations, music and art. The Scratch Online Community was designed to be a source of inspirational ideas, provide an audience for children’s creations and to foster collaboration among its members. The online community is powered by ScratchR: a social media platform. This work involved the creation of the ScratchR platform, the use of ScratchR to create the Scratch Online Community and the analysis of users’ participation in the community. In the lapse of three months, the community has grown to close to 30,000 members who have shared more than 24,000 projects. The community has successfully engaged children in creating personally meaningful projects and collaborative work. This work hopes to provide with a theoretical framework for analyzing and designing communities of user-generated content for children and novices.
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1 INTRODUCTION

1.1 COMMUNITIES

In 1975, Seymour Papert (Papert, 1975) connected three seemingly unrelated ideas: samba, computers and education. In Brazil, Papert mentioned, the Samba Schools bring together a diverse population that learns from each other. “Members of the school range in age from children to grandparents and in ability from novice to professional. But they dance together and as they dance everyone is learning and teaching as well as dancing. Even the stars are there to learn their difficult parts” (Papert, 1980). Papert argued that educational efforts should “transfer the positive features of Samba School into the context of traditional ‘school material’”.

The computer, Papert added, is a tool that can provide such an environment where learning is not a “lonely” and “impersonal” experience. Papert and his team designed the Logo programming language with that goal in mind.

An example of a community inspired by Papert’s ideas is the Computer Clubhouse: a physical learning environment “designed to provide inner-city youth with access to new technologies” (Resnick, et al., 1998). The creators knew that access was not enough: “youth needed access to people”, hence the Computer Clubhouse was built on the idea of cultivating “emergent communities”. At the Computer Clubhouse, “no one is assigned to work on any particular team. Rather, communities ‘emerge’ over time. Design teams form informally, coalescing around common interests. Communities are dynamic and flexible, evolving to meet the needs of the projects and the participants.” The Computer Clubhouse members live in a “digital community”.

Three decades have passed since Papert put forward the idea of a “technological samba school”. Now, computers are more available than ever before and are connected to each other. This connectivity not only provides access to information but now it is actually connecting people.

Tim Berners-Lee, inventor of the Web and Director of the World Wide Web Consortium, when asked what he thought of the increasing social role of the Web responded: “the idea of the Web as interaction between people is really what the Web is. That was what it was designed to be as a collaborative space where people can interact” (Berners-Lee, 2006). A early as 1996, the
website Geocities (Yahoo! Inc.) prided itself of having “more than 200,000 individuals sharing thoughts and passions with the world, and creating the most diverse and unique content on the Web” (Madden, et al., 2005).

While the original goals of the web were indeed about connecting people, it has not been until recent years that its use has shifted towards that goal. For example, from 2006 to 2007 the average worldwide growth of unique visitors to the top seven social networking sites more than doubled (Lipsman, 2007). Also, there are an estimated 946 million registered users in all the major social networking websites combined (Wikimedia Foundation, Inc.), with just MySpace (MySpace.com) having 192 million of those. What’s more, in 2005, about 100 million Internet users in the US said they belong to Online Communities (Pew Internet & American Life Project, 2005) and more than half of all online youth in the US, ages 12-17, use online social networking websites (Lenhart, et al., 2007).

Social networks are now an important part of youth culture. Just as importantly, online communities have the potential to engage youth in knowledge communities and collaborative learning. This suggests that when designing computer-based educational tools it is important to support the creation or integration with online communities. This is the focus of the work described in this thesis.

1.2 USER-GENERATED CONTENT

User-generated content has been defined as “i) content made publicly available over the Internet, ii) which reflects a ‘certain amount of creative effort’, and iii) which is ‘created outside of professional routines and practices’” (Organization for Economic Co-operation and Development, 2007). The websites for sharing user-generated content have grown in parallel to those focused on social networking. In fact, both have borrowed features from each other. For example, the social networking website Facebook (Facebook, Inc.) added a feature to its original service that allows people to share pictures, similarly, Flickr (Yahoo! Inc.), a user-generated content website for sharing pictures, allows users to add other people to their list of friends.
Producing rather than consuming information seems to be the motto of user-generated content websites, a motto that some educators have advocated for a while (Papert, 1980). In fact, Papert’s constructionist approach to learning is based on the idea that the best learning experiences happen when producing personally meaningful products. However, sharing those products with others could be a challenge if there are not the right tools.

Even in cases of educational software tools like Logo, designed to be used as tools for creative expression, there was never a repository of user-generated Logo programs. In fact, one of Marvin Minsky’s criticisms of the Logo programming language was that “Logo had a great grammar but no literature” (All I Really Need to Know (About Creative Thinking) I Learned (By Studying How Children Learn) in Kindergarten, 2007). Creating a user-generated repository of Logo programs was probably not a trivial task given the technical limitations at the time. However, new technologies and attitudes towards user-generated content websites, makes it more feasible to achieve this and transform learning environments into what Scardamalia calls “knowledge-building communities” (Computer Support for Knowledge-Building Communities, 1994).

User-generated content websites are a good model for breaking the barriers between producers and consumers and for allowing knowledge-building communities have access to archives of previous creations. The model of popular user-generated content websites, such as Flickr or YouTube (YouTube LLC), supports the creative process by giving creators access to a community that serves as an audience for their creations and as a source of inspirational ideas (Figure 1).
1.3 Creativity

Producing instead of consuming is a powerful and simple idea that could change the way formal and informal learning environments. However, the goal is not to produce just anything but to engage learners in the creative process. As early as the 1960’s, Machlup (Machlup, 1973) recognized the so-called Information Society, a society where the economic activity is based on the creation and manipulation of information. Later, Drucker (Drucker, 2000) popularized the concept of Knowledge Economy, where not just information would be the basis of human activities but rather the creation and distribution of knowledge. However, as Resnick (Resnick) points out, “knowledge alone is not enough. Success in the future – for individuals, for communities, for companies, for nations as a whole – will be based not on what we know or how much we know, but on our ability to think and act creatively. In the 21st century, we are moving towards the Creative Society.”

Participation in the Creative Society requires learning models that foster creative thinking. Resnick argues that the “kindergarten approach to learning” (All I Really Need to Know (About Creative Thinking) I Learned (By Studying How Children Learn) in Kindergarten, 2007) is well
suited for that and describes it as a “spiraling process” in which learners imagine, create, play, share and reflect (see Figure 2). Sharing in particular is the focus of this thesis.

Figure 2: Kindergarten approach to learning (All I Really Need to Know (About Creative Thinking) I Learned (By Studying How Children Learn) in Kindergarten, 2007)

1.4 PROGRAMMABLE MEDIA AND CREATIVE APPROPRIATION

People can create many things but when it comes to digital creations, most of the user-generated content websites focus on letting people share text, pictures and/or videos. However, there is a different type of media that lets people express themselves in creative ways and learn important math, science and engineering ideas in the process: programmable media.

Media objects such as audio and images can be mixed together with programmatic behavior to create programmable media. For example, a kid can use the image of a cat (non-programmable media) and then define a behavior like “move the cat 10 steps when the right arrow key of the computer is pressed”. Programmable media is a mix of behavior and media.
When creating programmable media, as when creating anything else, it is very important to learn, be inspired by or reuse people’s work. Programmers have been building software on previous code and algorithms created by others. That is what I call creative appropriation: the utilization of someone else’s creative work in the making of a new object.

While there are some user-generated content websites that allow for reusing others’ works there is no platform that allows people to engage in creative appropriation of programmable media. ScratchR is a unique platform that enables this to happen under a model of participation that gives users the ability to build new content based on the programs (scripts and/or sprites) made by others (see Figure 4).
1.5 **Scratch and the Community powered by ScratchR**

Scratch (Scratch: A Sneak Preview, 2004) is a programming environment for children and novices developed by the Lifelong Kindergarten Group at the MIT Media Lab. Scratch makes it easy to create interactive stories, animations, music, art and video games by simply manipulating graphical blocks. Creators can share their projects on an online community. The Online Community gives children access to an audience for their projects as well mechanisms to connect with others to talk about their creations, ask for help, and most importantly collaborate in projects. The community is also a source of inspirational ideas because members can play, download and reuse other people's projects under the model of creative appropriation explained before.

The software that powers the online community is called ScratchR and it was developed with the specific goal in mind of creating a community for Scratch. From a technical perspective, there are two components to the Scratch experience: a desktop application called Scratch (see Figure 5) and a website called the Scratch Online Community (for short: the Scratch website) (see Figure 6) powered by the ScratchR platform.
Figure 5: Scratch programming environment

The Scratch website lets children, novices and people in general share their Scratch creations on-line. The website gives children access to an on-line environment to interact with other Scratch programmers like themselves. One of the goals of the Community is to help the creative process by fostering collaboration. To achieve collaboration, the Scratch website tries to provide a wide range of entry points: from the simple act of interacting with a project to commenting and uploading new projects. The platform is a repository of user-generated content that then serves as a source of inspiration and appropriable objects. Lastly, the Community allows users to connect with each other, forming a social network of creators and collaborators through the use of “friendships”, galleries (groups of projects based on a topic) and forums where users can post their questions or interests to be discussed others.
1.6 This Thesis

This work brings the advantages of a user-generated content community to education to an educational tool for creative expression. ScratchR completes the constructionist learning experience of Scratch by connecting Scratch creators with one another to form a worldwide community of young programmers. Inspired by informal learning environment such as the Brazilian Samba Schools and the Computer Clubhouse, the Scratch Online Community is succeeding at creating such community. The concrete results of this work are:

1. **ScratchR**. An open source piece of software to build social media websites. While the goal of developing ScratchR was to create the Scratch Online Community, ScratchR can be used by educators interested in creating their own Scratch communities as well. Also, it is worth mentioning that, although designed with the Scratch website in mind, ScratchR can be easily modified to serve as a repository for any kind of media. ScratchR has been released as an open source piece of software.
2. **The Scratch Online Community.** A thriving community with more than almost 30,000 registered users, more than 24,000 projects (programmable media objects) and 5 million page views.

3. **Analysis.** Case studies and statistical analysis to give a more detailed picture of what has happened in the community since its beta launch and its public release. The result of this research will provide a theoretical framework for analyzing and designing on-line communities that engage kids in learning from each other by sharing their creations.

## 2 RELATED WORK

The Scratch Online Community is an educational effort that builds on the ideas of many popular user-generated content websites. However, most of those websites are created with entertainment as the main, and perhaps, only goal. The purpose of Scratch and its online community is to foster a creative and social learning experience that is fun because it is challenging and personally meaningful: “hard fun” (Papert, 2002).

There are dozens of user-generated content websites, here I present those that have guided us or have provided ideas of how to do (or not to do) certain things in the Scratch website. There are a lot of things to learn from them, probably as many positive features to learn from them as what Papert found in the Samba Schools.

### 2.1 User Generated-Content Websites

Some of the most popular user-generated content websites are Flickr (Yahoo! Inc.), YouTube (YouTube LLC) (see Figure 7), and Wikipedia (Wikimedia Foundation, Inc). Social networking websites such as MySpace (MySpace.com) and Facebook (Facebook, Inc.) have also gained a lot of attention and have become an important part of youth culture. From the educational perspective these website resemble more the informal learning environments than traditional ones.
When implementing educational websites that take some of the features of user-generated content websites, it is important to know the features and terminology are used by the leading websites because it is very likely that users would be familiar with them. In fact, children who have used the Scratch website often make references to YouTube as a point of comparison when talking about future features on the Scratch website (Scratch Forums).

During the design process of ScratchR features from YouTube and other websites were considered a lot of them were discarded for the sake of simplicity or because they did not match the learning goals of Scratch. For example, in the early stages of development of ScratchR it was assumed that a rating system like YouTube’s was “necessary”. However, more careful consideration led to the realization that a rating system like YouTube’s would not serve any particular learning goal while it ran the risk of discouraging users who got lower ratings on their initial creations. The rating stars were replaced by a heart and the phrase “love it!” that users can click when they want express their positive opinion on a project. Comments serve as a more appropriate way of giving constructive criticism.

2.1.1 Newgrounds and MyGame

Newgrounds (Newgrounds Inc.) and MyGame (MyGame Inc.) are online communities of players and creators of games, programmable media, produced using Adobe Flash. Given the level of
complexity of Flash most of the game seem to be semi or very professional. MyGame (see Figure 8) has an option for novices to create games based on templates, however the templates did not allow for the creation of new behavior or basic programming. The templates allow users to simply put their own picture on a game. In order to contribute to MyGame, Flash developers must use an API provided by MyGame. Newgrounds (see Figure 9) seems to give more freedom and allow for uploading almost any kind of Flash game. These two websites do are not tailored for children and novices but they are a good platform for semi-professional game developers to distribute their creative work. Newgrounds has a section of the site where people can contribute music or images for others to use, this is a feature that the Scratch Online Community would benefit from implementing in the future.

Figure 8: MyGame front page and page showing game edition (template)
2.1.2 YTMND

YTMND (YTMND INC.) (see Figure 10) is a website that lets people combine audio and images to be played in a loop to create a simple animation. This website offers probably the simplest form of programmable media. Their description reads as follows: "YTMND is a site created for the purpose of furthering the creativity of its users. It stems from an idea that, using sound, and image, and some text, the users can convey a point, funny, political, or otherwise, to the general media." "By becoming a member, you can vote, comment and make your own YTMNDs. YTMND is like a big family, full of entertainment, drama and joy." The process of creating content in the website only involves uploading images, sounds and the site simply loops them over and over again. While the technology is simple, it engages people in creating small and clever messages that poke fun of multiple topics.
One thing to learn from this website is that even though it targets to adults and is innately irreverent, it still has certain rules. Their rules are very clear: "extreme racism, hardcore pornography, anything illegal (animal torture, anything that could be remotely described as child porn, etc), pictures of your friends or enemies, someone's personal information (such as addresses, phone numbers, full names), inside jokes that the majority of the members of YTMND won't understand, any of the following words in the title or text of the site: OMG, LOL, ROFL, WTF, PWNED, O RLY, OWNED, OMFG, etc., blatant copyright infringement, complete lack of creativity, such as straight rips from family guy, the Simpsons or any other TV show, anime (please, just go to 4chan and get it over with, finding random images on the internet and putting them to dumb random songs). If a site like YTMND can include rules and still be successful at engaging people in creating projects that make fun of people or situations then certainly the Scratch website needed to have certain terms of use.

2.1.3 SOURCEFORGE.NET

Sourceforge.net (SourceForge, Inc.) is perhaps the closest thing to the Scratch website in the sense that it is an online community of programmers that share software code freely. However, it is aimed at a very different audience, and the content is not played on the website mostly
because the content is professional and sometimes large software applications. The website is described as "the world's largest Open Source software development web site, hosting more than 100,000 projects and over 1,000,000 registered users with a centralized resource for managing projects, issues, communications, and code. SourceForge.net (see Figure 11) served us more of as a model of how open source code can be shared and how it can help people build on each other's creations. The Scratch website lets any register user download the code of a project under the Creative Commons Attribution-ShareAlike License (Creative Commons).

Figure 11: Sourceforge.net home page and project page

2.2 ONLINE COMMUNITIES FOR CREATIVE APPROPRIATION

While there are a large number of user-generated content websites, not many allow for Creative Appropriation or remixing. Some of the few ones that do are OPENSTUDIO (Physical Language Workshop) and Jumpcut (Yahoo! Inc.).

2.2.1 OPENSTUDIO

OPENSTUDIO (Physical Language Workshop) developed at the MIT Media Lab is described as an experiment in creativity, collaboration and capitalism. OPENSTUDIO lets people draw paintings
using a simple online painting application and then share them with everyone. The drawings can be opened in their original format which allows for Creative Appropriation. While the Scratch's goal is not necessarily to create a market the OPENSTUDIO (see Figure 12) community is a good example of how collaboration can happen by giving access to simple and easy to use tools. The Scratch website hopes to be an OPENSTUDIO of code for children.

![Figure 12: OPENSTUDIO. Front page and editing tool.](image)

2.2.2 JUMPCUT

Jumpcut (Yahoo! Inc.) is a commercial website defined as “the easiest way to upload, edit and share your video and photos”. Jumpcut (see Figure 13) is one of the few user-generated Content websites that allows for “remixing” of videos media online. Their description of what they understand as creative appropriation is quite easy to understand and a good example of explaining a somewhat difficult concept: “Remixing is creating your own version of someone else's movie, usually incorporating elements from the original, and adding more content or maybe just some of your own style and spicy goodness. It's an easy way to get started, and you can do it with the click of a button on any published movie. When you click 'Remix', we'll pull back the curtain and show you what's behind the scenes. Then you can get busy being creative. Don't worry, you're not destroying someone else's work, you're just making your own copy. And if yours is better than the original, so be it. The community will tell you.” Jumpcut, however,
does not let users describe behavior, remixing in Jumpcut involves only copying and pasting media.

Figure 13: Jumpcut front page and remix page

2.3 Online Communities for Children

2.3.1 Club Penguin

Club Penguin (see Figure 14) is a massively multiplayer online role-playing game based on a Flash engine that lets participants interact with each other in a virtual world. While this community is less about creating content, it gives some interesting ideas on how to handle text-based communication between members by providing two types of chats: "Standard Safe-chat" and "Ultimate Safe-chat". Standard Safe-chat "allows your child to type in his/her own chat messages. Messages are run through sophisticated filters and are moderated by our team in order to keep your child as safe as possible. Note: some chat messages in this mode might get through the filters and be offensive to some players" (New Horizon Interactive). The Ultimate version on the other hand "restricts your child to a list of pre-written words or phrases. They will not be able to type their own chat messages. This is the safest method and is recommended for younger players." (New Horizon Interactive) Club Penguin has strict rules on not allowing real names, emails or any identifiable information to be shared on their website. The Scratch
website has adopted similar measures in protection of children’s privacy. However, this is sometimes a challenging rule to enforce when it comes to programmable media that can have multiple states.

Figure 14: Club Penguin front page and virtual world

2.3.2 Webkinz World

Webkinz (GANZ) are described as “lovable plush pets that each come with a unique Secret Code. With it, you enter Webkinz World where you care for your virtual pet, answer trivia, earn KinzCash, and play the best kids games on the net!” The community allows for filtered chat where members can interact. Webkinz World (see Figure 15) is very similar to other virtual worlds, such as Second Life (Linden Research, Inc.). However, participants cannot create original content. As with Club Penguin, the main lesson from Webkinz World is mainly in the realm of privacy and content regulation since both of them have very active efforts on making sure the content is appropriate for their audience.
2.3.3 MOOSE CROSSING

Also developed at the MIT Media Lab (and later moved to Georgia Tech), MOOSE Crossing is a text-based MUD (Multi-User Dungeon) called MOOSE (MUD Object-Oriented Scripting Environment) Crossing. The environment allows children to interact with one another and build a virtual world collaboratively (see Figure 16). Using a scripting language, participants can add behavior to objects (things, places and creatures) in the simulated world (Bruckman, 1997).
While Scratch is more focused on programming independent pieces of content (although nothing stops them from being conceptually connected online), the Scratch Online Community shares the spirit and educational goals of MOOSE Crossing Online Community. MOOSE Crossing was probably one of the first online communities for children to engage in sharing programmable content. After being active for eleven years, MOOSE Crossing is no longer accepting new members.

2.4 SUMMARY

Although there are a good number of user-generated content websites very few engage children in creative experiences. In addition, other than MOOSE Crossing, none of the ones reviewed let kids add behavior to their creations through the use of programming. Scratch and its Online Community are well positioned to bring a creative, expressive and collaborative learning experience to children, not only because the tools are well suited for that goal and audience, but also because the boom of user-generated content has permeated to the core of youth culture. In the words of a comment on a blog: "[Scratch] is the YouTube of software" (Anonymous, et al., 2007).

Figure 17: Comparing ScratchR to a social media website
3 SCRATCHR DESIGN PROCESS

3.1 HISTORY AND RATIONALE

The name ScratchR stands for Scratch Repository; however, it was originally a play on words of Flickr, the popular image sharing website. Years before starting my graduate studies I had worked on the creation of software for digital libraries but I always found that centrally managed repositories were not suitable for the creative process. As a software developer, I cannot imagine working on a piece of software without having access to the Web to ask for advice or look for ways in which the same programming problems had been solved by others.

About three years ago, when learning about Scratch, Pico Crickets and other projects from the Lifelong Kindergarten Group at MIT, it occurred to me that a platform for easily storing and sharing the knowledge generated during the use of these creative tools would benefit the overall learning experience. Of course, people cannot start producing new knowledge from the beginning, but I believe that recording each person’s “reinvention of the wheel” is a valuable piece of knowledge that deserves to be stored. For example, in the case of Scratch, the creation of a project animating someone’s name is a common first project (a “Hello World” of sorts). Having thousands of “name projects” is not a burden but rather an important piece of knowledge that serves to preserve the many ways a beginner gets started.

The idea of ScratchR was a convergence of my personal interest in building knowledge repositories, the boom of user-generated content websites and the fact that one of the core goals of Scratch since its inception was “deep shareability” (Resnick, 2003).

Sharing had always been an essential part of the learning process that Scratch tried to foster but it did not yet have a way to foster this creative at a large scale. To address this, I decided to work on the creation of a web-based sharing tool for Scratch.
3.2 Design Principles

The design of ScratchR takes into consideration aspects from existing social networking and user-generated content websites but it focuses on fostering creative learning. Some of the principles involve features of the software as well guidelines on how to manage the community, which also turned into software features but for administrators.

- **Encourage and support creative appropriation (remixing).** The platform should make it easy for people to reuse other people’s work and let users know when and how this happens.
- **Social but focus on creative content.** While it is important to have the basic features of a social networking site, befriending others is not the goal of the site. Instead, the site should encourage using connections to collaborate in creative endeavors.
- **Support different states of participation.** The platform should let users participate in the community in different ways. Acknowledging passive consumption as a state of participation and encouraging users to engage active production. Freedom to move from one state to the other is essential: “for making it interesting to take part in a community the level of freedom what you can do and how you can participate is an important part.” (Tausend, 2007)

3.2.1 States of participation

Inspired by Jenkins’ description of the states of participation in fan-fiction communities (Jenkins, 2006), I put forward the idea that members of user-generated content communities tend to move in four different roles or states of participation: passive consumption, active consumption, passive production and active production (see Figure 18). In order to build a successful community it is essential for those sites to support and welcome users no matter in which state of participation they are. For example, Lave argues that “peripheral participation” is a legitimate form of engagement (Lave, et al., 1991).

These roles/states are the core of most user-generated content sites and ScratchR addresses them in a relevant way for the specific audience and type of objects:
1. **Passive consumer.** This is the traditional broadcasting model where people’s interaction stays in the realm of switching channels or browsing. On-line communities often refer to these people as lurkers. In this state, people assess the community to understand their values and ideas. In the case of ScratchR, this involves the act of browsing the different site-defined and user-generated categories and interacting with Scratch projects other people have created. While this is the most passive state, the passive consumer alters the system just by viewing because the number of views is counted and presented publicly. This feature in itself is a way of participation in the community, albeit small, but more than what off-line sharing typically offers.

2. **Active consumer.** This is where users participate in the community by providing metadata around the object of trade. In the case of Scratchr, it is where people contribute their ideas by:
   
   a) Commenting
   
   b) Tagging
   
   c) Rating projects

3. **Passive producer.** In this state, users create projects, sometimes inspired by other projects they have seen in the community, but do not necessarily feel compelled or ready to share them to the community. For Scratch users, it could be that they either do not know yet about Scratchr or that they do not feel like sharing their projects yet in the community. If this user is a member of ScratchR, he or she has probably gotten ideas, sprites, or even pieces of code from other members.

4. **Active producer.** This is highest state of participation. The user not only consumes but also contributes to the repository of projects. Most likely this person gives feedback to other people’s projects, gets inspired by others and also provides inspiration to others. The level of involvement in the community is recognized by others, this person feels invested in the
community and it is the most important asset in Scratchr. This member should be considered as an important part of the development process.

![States of participation](image)

**Figure 18: States of participation**

While ideally every member of the community should be an active producer, the nature of the creative activities is that the level of involvement varies from person to person and from time to time. ScratchR should be designed to be a welcoming environment for users no matter in which role-state they are. For passive consumers, lowering the floor is important, that is, making the browsing and interaction with other people’s project as easy as possible. For active members of the community, be it active consumers or active producers, the social connectivity and the feeling of being in control of their own community are important characteristics.

### 3.3 User Interface

Some of the principles inspired by the recent trends in web design and also by published usability studies (Nielsen Norman Group, 2005) on youth’s online preferences were taken into consideration as well as Scratch’s user interface design principles.

- Playful but not childish, teenagers want to distance themselves from young children (Nielsen Norman Group, 2005).
- Cross-browser compatible, focus on different versions of Internet Explorer and Firefox as they are the most common browsers.
• Design degrades nicely. No functionality should be lost in older browsers or less powerful devices such as cell phones.
• CSS should be the place to where graphic elements are defined: colors, borders, layout, etc.
• Simple layout.
• Subtle use of gradients, shadows and reflections.
• Slight roundedness to give a soft feeling.
• Background color: white or grayscale fade.
• Subtle use of icons.
• Try to avoid crowdedness, some empty space is fine.
• Try to avoid small fonts. Use big fonts to attract attention to important elements.
• Minimal use of images, because the projects are colorful and vivid enough. Most of the attention should go towards projects not menus or other design elements. Gradients, colors and other graphic effects can be done through CSS.
• While young children prefer UIs with animated menus and other visually heavy interfaces (Nielsen Norman Group, 2005), the predicted audience for the website is teens and educators. In addition, the projects themselves will potentially be visually heavy.
• Minimize the use of text because teenagers do not prefer too much text (Nielsen Norman Group, 2005). In the educators sections such as the documentation more text is OK.
• Use of a short 3 or 4 word tag line to define the website and use it as part of the header in all pages to set the tone everywhere on what the site is about.
• On the front page a diagram indicating the steps involved in using Scratch with simple icons and some words.
• Give the idea that the site welcomes users contributions from just looking at home page
• Button similar to the Adobe PDF button that takes people from different places of the site to the Download page.
• There should be a header and footer always present.
• The UI of the website should be inspired but not based on Scratch UI.

The very first mockup of the ScratchR UI, based on the vSocial website (vSocial Inc.), was created in the spring of 2006 as part of Resnick’s seminar on Special Topics in Creative Learning Technologies (Resnick) (see Figure 19).
From the very beginning the goal was to be able to upload to the Online Community directly within Scratch. During the mockup phase, a proposed design for the changes in the Scratch User Interface was to add a "Share" button on the top menu, at the same level of Save and Open to give the idea that is a similar, but not the same, concept.
After that initial mockup, a simple wireframe version of the home page and the project page were created to start the User Interface design from zero (see Figure 21).

Figure 21: Wireframe version of front page and project page

Once all the elements for the front page and project page were chosen, we proceeded to the design of an original mockup with real images, HTML and Cascade Style Sheets. Those elements were the basis of future designs (see Figure 22).
During the past 9 months each one of the elements of the UI has been discussed by the Scratch team. Subtle but important changes have been made. In addition, the wording of the messages and screens has been discussed over weekly meetings until a common agreement is made.

The UI is an always evolving piece of work. Changes are made based comments from users on the user forums and usage statistics coming from access logs and heatmaps (Figure 23).
The current UI of the website includes four main categories of pages: the front page, the project page, the MyStuff page, and the browsing pages.

The front page displays three projects chosen by the Scratch team, nine projects chosen by the community based on the number of views, downloads and “love it’s”, as well as three randomly picked “surprised projects” and the latest three projects added to the website. In addition the front page shows links to featured galleries, a bi-weekly gallery called Scratch Club and a tag cloud of the whole website. Finally, the front page also displays the usernames of the latest members to get an account and the ones that have recently logged in to the site. (see Figure 24).

![Figure 24: Current home page (probably 10th iteration)](image-url)
The project page displays the title and description of the Scratch project along with a full-featured and interactive version of the project using a Java applet that reads the original Scratch source file. There are only two features that do not work on the applet: input sound and the Scratch Sensor Board (Millner, 2003). The project page also lets registered users download the original code of the project, tag the project to create folksonomies, “love it”, bookmark it by clicking on “favorite” and post comments to give feedback to the creator or to other users. The page also presents links to other projects created by the same user as well as links to remixes. Remixes are projects created by others based on the current project. This is a unique characteristic to ScratchR to try to promote the idea of creative appropriation in the community.

Figure 25: Current Project page

Other pages are the pages that let users browse by different categories such as by tags, number of views, number of “love it’s” or by galleries. Finally, the site has text-based forums where
children engage in conversations about questions they have on how to do something in Scratch or advertising their projects.

The interface of the Scratch desktop application had to be slightly changed with the introduction of ScratchR. A new button labeled "Shared" lets users upload their projects to the website by just typing the basic authentication information. Users can also add tags and a description of the project (see Figure 26).

![Figure 26: Share dialog window in latest Scratch UI](image)

3.4 Application Architecture

ScratchR is composed of these basic elements: a repository of Scratch projects, a database of metadata about those projects, a socially networked community and an external application to handle a set of forums. Users can share (upload) or appropriate (download) Scratch projects to
and from the repository. They can also participate in the community by tagging, commenting, bookmarking (called favorite in the interface), marking as inappropriate and loving projects as well as grouping project together using galleries. In addition, members can engage in discussion on the forums. These activities occur in the context of a social network where users can connect with each other by adding people to their list of friends. Non-registered users of the site can only browse the site on a read-only fashion.

Figure 27: Elements of ScratchR

The initial navigation map (see Figure 28) included most of the features in the final version; this map was a useful guide through the implementation process.
ScratchR is a web application developed using a MVC (Model View Controller) framework. This framework was selected because it makes it easier to change the presentation (view), the data manipulation (model), and the element in between those two (controller) independently from each other. MVC also allows for better organization of the code and eases collaboration among multiple developers. The overall architecture is described in the following diagram:
The decision on which MVC framework to use was based, mostly, on the maturity of the language more than the framework itself. In addition, it was important that the framework provided the basic functionality without getting on the way by giving "too many" features. Given that Ruby is not as mature as PHP, at least in number of years being used; the decision was to choose among the popular MVC's written in PHP, Python and Perl. CakePHP was the final choice with Symfony coming at a close second. After a few months of use, CakePHP seems to have been a good choice; however its documentation has a lot to be desired. In general, it is useful to know that even if the MVC framework disappears, the code is open and any PHP developer could take over.

Given that MySQL and PHP are often a paired, MySQL was chosen as the RDMS (Relational Database System) and there seems to be a lot of optimizations to work with those two tools. At an early stage a database was designed and all of the tables and their relationships mapped in an ERD (Entity Relationship Diagram) (See Figure 29) which helped guide the development.
3.4.1 API: Connecting Scratch and ScratchR

One of the design principles was that sharing could be done with the push of a button. To accomplish this, an easy way of uploading projects from the Scratch desktop application to the ScratchR web application had to be implemented. YouTube and other user-generated content websites require users to go to a specific web page to submit their videos or images. Given that we have complete control over the application used for content creation (Scratch), I decided to implement an API (Application Program Interface) that lets Scratch push projects into ScratchR by sending a HTTP POST request (see Figure 30). ScratchR responds to Scratch with a simple XML response explaining if the upload succeeded or failed, and if it did, the reasons why it failed. This method has proven to be a successful way of letting children share their work without much effort.

The API allows for users to submit the description of their project along with tags to describe it. The API also accepts some information such as the number of sprites, scripts which is used to generate statistics for researchers. Once a Scratch project is received by ScratchR, it gets processed and the file header is analyzed to calculate the connections with other projects. For example, if a project has been based on another person’s project, this is almost always caught and it is presented with the appropriate link under the creator’s name. This is an automatic way of giving credit to creators in accordance to the license used for Scratch projects.

Figure 30: HTTP POST send to ScratchR
4 Usage Statistics

4.1 Soft Launch and Public Release

The Scratch Online Community was released publicly on March 4, 2007. The community started with only the 20 participants of a Scratch workshop. However, the site was open to the public and slowly the number of registered users and visits increased. On Monday morning May 14, 2007, the website was officially launched, several news outlets such as BBC News (BBC News), Boston Globe (The New York Times Company) and social news websites such as Slashdot (SourceForge, Inc) and Digg (Digg Inc.) featured the Scratch website on their front pages. In a matter of hours the server and the network could not handle the traffic and the website went down a couple of times. The site statistics are being tracked by different tools, one of them is Google Analytics which during the heavy traffic hours was disabled because the dynamic website was replaced by a static page to cope with the traffic. Nevertheless, it is possible to see the spike in traffic in the days following May 14 (see Figure 31).

![Figure 31: Usage by pageviews](image)

4.2 Statistics

In the period of time from March 5 to August 14 the site has received:

4,899,118 pageviews

736,421 visits:
23,794 projects have been shared

28,985 registered users

19% of registered users have created at least one project

18% of registered users have used the forums

6.65 pages/visit

8.5 minutes/visit

501,889 Visitors

113,900 of those visitors have downloaded Scratch by going to the download page from the home page or other parts of the site (Goal Conversions)

5,821 visitors have gone directly to the download page

73,500 comments posted on projects, galleries and forums.

31,784 friendships (relationships are asynchronous)

The majority of users came from the US however a good number of visitors from the UK and other countries started to use the website often. Figure 32 shows the distribution of the top 10 visits from countries outside the US.

Figure 32: Visits outside the US
Early in the design process, we were worried about how many of our users would have Java enabled browsers given that the Scratch player for the web is a Java applet. But it turned out that most users do have Java-enabled browsers as it is shown in Figure 33.

![Figure 33: Java-enabled browsers](image)

The distribution of visits per section of the website was not surprising given that the home page comes to the top way ahead of the other parts of the site as it shown in Figure 34.

![Figure 34: Pageviews distribution](image)
When looking at the distribution of ages of registered users, we find that the user population matches the ages for which Scratch was designed (see Figure 35).

![Age distribution](image)

**Figure 35: Age distribution**

Taking a closer look at the distribution of young users (6 to 16 year olds) we a normal distribution around 12 years old (see Figure 36).

![Histogram of ages for younger users](image)

**Figure 36: Histogram of ages for younger users**
Now, analyzing at the gender distribution we find that the majority of users are male (see Figure 37) with a slightly increase for the percentage of females when looking only at the younger population (see Figure 38).

![Gender distribution for all ages](image1)

**Figure 37: Gender distribution for all ages**

![Gender distribution for younger users](image2)

**Figure 38: Gender distribution for younger users (6 to 16 years old)**

Finally, it came to our surprise the level of engagement users, even young ones, have had on text-based interactions, generating more than 73 thousand comments on projects, galleries and forums. The distribution is not surprising, putting the comments to projects on top and the forums last (see Figure 39).
4.3 CORRELATIONS

1. **Gender has no correlation to the number of projects.** This indicates that even though the majority of users are male, the females are as engaged in creating projects as the males, $r = .001$, $s = .923$.

2. **Age is not indicative of engagement.** There is no correlation between age and number of projects, $r = .108$, $p < .001$. Also, surprisingly, no correlation between the number of posts on the text based forums and age either, $r = -.016$, $p = .007$. Even starting new threads on the forums is not correlated to age, $r = -.016$, $p = .006$. Age was also not an indicator of the number of friends either, $r = .065$, $p < .000$.

3. **The number of projects a user creates is correlated with the level of activity by that user on projects created by others.** The types of activities are the number of: comments posted, $r = .45$, $p < .001$; projects viewed, $r = .35$, $s < .001$; project marked as favorites, $r = .32$, $s < .001$; projects marked as “I love it”, $r = .32$, $p < .001$; project downloads, $r = .23$, $p < .001$. Smaller correlations were found in regards to number of times a member flags projects as inappropriate, $r = .16$, $p < .001$; and tags $r = .16$, $p < .001$. 

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**Figure 39: Comments**

- Forums: 8%
- Galleries: 20%
- Projects: 72%
4. **Number of friends** is slightly correlated to the number of projects, \( r = .253, p < .001 \). Similar weak correlation was found when restricting to only people who have created at least one project, \( r = .246, p < .001 \).

5. There is a correlation between the number of **galleries** a user belongs to and the **number of projects created** \( r = .338, p < .001 \). A bit less strong is the correlation between number of projects created by a user and the number of galleries created by that same user, \( r = .243, p < .000 \).

5  **CREATIVE APPROPRIATION AND COLLABORATION**

One of main goals of the ScratchR platform is to foster the idea of learning from each other by building on other people’s ideas or projects. This is one of the reasons why it is always possible for a member of the community to download the code of any project. The process of getting ideas, code or media from other projects is what I call Creative Appropriation.

5.1  **INSPIRATIONAL IDEAS**

Users of the community often times create their own projects inspired by other projects they see. In this type of Creative Appropriation, no code or media is reused. Instead, it is the idea or concept that is appropriated to create a new project. This type of appropriation often led to the emergence of trends in the community. One of the first was started by a project titled “Kill the computer”. The project was an interactive graphic of a computer on a desk that was smashed every time one of its parts was clicked (see Figure 40). The idea spread quickly and in a few days there more a couple of projects based on the same idea and some members moved beyond the original idea and started to create “smash the room” projects and there was even a “Destroy McDonald’s” project (see Figure 41).
A sign of a healthy community is the emergence of trends or ideas that spread on a community. For example, in user-generated content websites like YouTube the lip-syncing were videos popularized by the Numa Numa Video (Wikimedia Foundation Inc.), a video of a young kid lip-syncing to a song in Rumanian. Trends emerged early on in the Scratch community and spread mostly by browsing and tagging. Tagging is particularly important as a mechanism of connecting ideas and creating an identity, a sub community, within the bigger larger community. As mentioned before, one of the first Scratch memes was the “Kill the computer” trend. Others examples are:
• **"Ask me" projects.** These projects showed a character inviting the members of the community to post any question on the comments section so that it can later be answered in a clever way.

![Ask George #1](image1.png)  
![Ask Maddie #5](image2.png)  

**Figure 42:** 'Ask me" projects engage the community

- **Dolling.** The dolling Internet phenomenon was recreated by Scratch users who probably played with one of the many dolling websites available. However, the ability to build their own version of a dress up interaction let boys and girls create dress up projects closer to their interests. For example, a girl created her own version of dolling by using images of real clothing items gotten from online stores such as Zappos.com. Surprisingly, even boys took part in this trend, for example a boy created a project called "dress the hero" where one could choose different elements of a warrior's wardrobe.
Operating system simulations and parodies. These projects are typically on the higher end of complexity of Scratch projects and were created mostly by the kids with advanced Scratch programming skills. The projects often reached the Top Loved section of the home page and involved the creation of what resembled the user interface of a windows-based operating system. The projects typically come with different mini applications such as paint editors and media players. Some include even the "blue screen of death".
- **TV Shows and news.** Similar to the "ask me" projects, these projects are well crafted mini shows interviewing some of the characters of the Scratch image library or reporting on things happening in the Scratch community. For example, a boy created one called SNN (short for Scratch News Network) where the Scratch cat character acts as the reporter talking about some new features added to the site.

![SNN #1](image)

![news5](image)

**Figure 45: Reporting the news of the Scratch community**

5.2 **DIRECT APPROPRIATION FROM PROJECTS**

Of all the projects on the website 15% are projects directly based on someone else's project. That is, a user downloads a project and builds on top of it by changing the code (scripts), images or sounds (sprites) or, in some cases, no changes are made and the project is reuploaded to the site without making any modifications.

An example of this form of Creative Appropriation is a project created by user haboogalieboo based on Graham's project. haboogalieboo makes sure to give credit by adding to the project notes: "I kinda copied Graham’s 'jetpackcat' game. I used the cat, the scripts (I changed and added some), and the fuel thingy..."
Graham posts a comment praising haboogalieboo for the modifications to the original project.

**Graham 3 months ago**

I like what you changed about my project.

ScratchR was designed with this specific goal in mind and as such is able to connect related projects by reading headers in the Scratch source file that identify each time a project is shared on the website. This information is used in real time to automatically connect projects based on others. The data was also analyzed to calculate the types of remixing or creative appropriation that are most popular. A surprisingly high number of projects (see Figure 46) in the Scratch community were found to be based on others. In addition, of those projects almost half are projects that, while based on others, change the code and the media used (see Figure 47).
Figure 46: Projects based on other projects (Creative Appropriation)

Types of changes

- images, sounds other 15%
- scripts and number of sprites 44%
- scripts only 22%
- nothing 15%
- only number of sprites 4%
- not based on others 85%
- based on other 15%

Figure 47: Distribution of creatively appropriated projects

Copying a project without making any changes sparked controversy in the community that led to close to 70 comments on a thread titled "Plagiarism" started by one the users upset because another user had copied his work (See Figure 48).
Is it allowed if someone takes your game, changes the theme, then calls it "their creation"? Because I created a game called "Pong 2.1" and a week later, a user called "mina" redid the background, and called "her creation" and I am really annoyed with her for taking credit for MY game, I just want to know if it is a Scratch rule if you can slightly alter a game and call it yours.

-Jamie

Figure 48: First post in the forums about plagiarism

5.3 **INTERTEXTUALITY**

In literature, intertextuality has been defined as an “author’s borrowing and transformation of a prior text or to a reader’s referencing of one text in reading another “(J.). This phenomenon also occurs often in popular media where television, movies and video games shows cross-reference by mentioning characters and events from each other. The Scratch Online Community also showed intertextuality by referencing characters or events from popular culture. For example, there are recreations of recent trailers of the Simpsons movie, an interactive versions of the television game “Deal or No Deal”, animated stories involving Harry Potter and anime characters as well as brand new animated stories with the Harry Potter, similar to the fan fiction stories about the same children’s character presented by Jenkins on “Why Heather Can’t Write” (Jenkins, 2006).

Figure 49: Children appropriating TV shows and books
5.4 SCRATCH USERS SPREADING THE WORD

In the words of one of the members of the Scratch team “Scratch is bursting out of the seams!”. Users of the Scratch community have been very active inside and outside the Scratch website. Educators have created their own blogs and websites with instructional materials. For example, on the “Educators” forum on the Scratch website, user jolabe, a college professor interested in spreading the word about Scratch as a tool for learning “21st Century Skills”, posted a link to a website (LearnScratch.org) he created with dozens of instructional videos. What is interesting is that a good number of the videos explain Computer Science concepts by presenting a lot of the projects children have uploaded to the website. For instance, one of the videos explains the use of “broadcasting signals” in the code behind the MyRedNeptune’s project titled “Merry Christmas” (see Figure 51). How often are text books or instructional materials about Computer Science created based on children’s programs?
This project illustrates the use of broadcasting signals to control sprites as they play their instruments. The sprites are pre-programmed to play several types of notes. They actually play them, in a synchronized form, when the director, in this case the point of the background, sends the corresponding signals. (Click on the image to see the video.)

Another member of the Scratch community, MrShah, created a group on the popular social networking website Facebook and invited other users to his group by creating a Scratch project (see Figure 52) and his next project included a watermark with also an invitation to the “Scratch On!” group in Facebook (see Figure 53).
A few of blogs (Vanslar) (AngelEyra) (Mick) (Wodunne) have been created by kids where they talk about Scratch, their projects and other topics that concern to them such as school, friends and video games.
Figure 55: AngelEyra's blog

Figure 56: Mick's blog

Figure 57: Wodunne's blog
Some other young users of the community have showed up at social news websites. For example, I discovered one of the Scratch users posted a comment about the experience of being a member of the Scratch community on Digg.com (gosox5555) (see Figure 58). The same user had posted a comment about Scratch on a podcast (see Figure 59).

![Scratch user on social news website](image)

**Figure 58: Scratch user on social news website**

**NS Podcast**

About NS

NS (Noah's Show) is a podcast being made in Massachusetts. The target audience is teens. A BY TEENS, FOR TEENS PODCAST.

Figure 59: User's podcast
There have been a good number of cases of people collaborating and expressing themselves in different and interesting ways. It is hard to pick only some cases but the ones presented here have some in common, they represent children actively participating in creative and collaborative experiences using digital technology that would be difficult or impossible to happen if it was not for tools like Scratch and its online community.

6.1 Mick: The Influential

Mick has been one of the most active children on the Scratch community. This 11-year old found the website through his dad only two weeks after the website became available in beta mode, months before it was publicly announced. A few weeks after joining the Scratch community Mick created a blog (Mick) where he talks about two of his passions: Club Penguin and Scratch. The very first post on the blog was a short description of Scratch and an invitation to see his projects:

“Hi! it’s me, legoless! I've found a great site called Scratch. It’s about programming. You snap together blocks to create stories, games and animations. Then you can share your projects on the web!!! You can download it for free! But you have to become a member to share your projects. But membership is free as well! My login name is Mick. If you see me please take a look at some of my projects!” (Mick).

In the following weeks, Mick's has had posts such as “Scratch Tip 1” and “Scratch Tip 2” where he explains how to make “your scripts to look neat” or how to “have an idea for a project”. Mick also reported when some of his creations were featured on the Scratch home page. For example, the day his “Hello World – Scratch Style” project was featured, his post told the world with excitement about it (See Figure 60).
The day the Scratch website went down due to the high number of visits generated by social news websites linking to it, the IT administrators of the Media Lab and I were struggling to bring the website back. While I was waiting to hear back from the IT administrators, I went to visit Mick’s blog to see if he had noticed the site was down. He had, in fact Mick was one of the first to notice and reported it on his blog. Even though at that time the number of users on the site was a small percentage of what is now, I was interested in knowing the reaction from our users to our site being down and news attention we had gotten. When one of my colleagues came by to check on the status of the website and he saw me checking Mick’s blog, he laughed with surprise that I was checking an 11-year old’s blog during those “difficult” times. For me, it was a small personal revelation of what user-generated content sites are about.

Mick has also been a trend-setter. He created his first “nonsense land” (see Figure 62) project based on a group of six images generated randomly by clicking on the “surprise sprite” button that comes with Scratch (see Figure 61). The project did not make any sense (hence the name) and I did not think much of it at first. Within a few weeks, the trend had caught and other users started to create their own versions of “nonsense land”. Mick even created a gallery where people could submit their own versions of a “nonsense land”. Mick explained what the essence of a “nonsense land” project is on this comment on his gallery:

“To make a nonsense land project you need to get 6 surprise Sprites & combine them in any way to make a story!!!”. The “nonsense land” trend spread through tagging making it one of the top tags for a while. The tag spread to other languages and a user tagged all projects in Chinese with
the corresponding translation to the phrase “nonsense land”. To date, there are more than twenty projects tagged as “nonsense land” and close to two hundred projects on the “NL” gallery (short for “nonsense land”).

Figure 61: Button to get random sprite in Scratch

Mick was also an instrumental member in the creation of the first Tetris project in Scratch. While the programming of the project might have been beyond his expertise, he knew how to bring people together. Username Greatness started by posting on the forums about his intentions on creating a Tetris project. Greatness realized on the difficulty of this project and he asked people who were interested to help with the idea:

“I am starting work on making Tetris in Scratch. It seems like a big project that’s going to require many different heads with many different coding ideas. I will be asking questions about things
that stumble me during my project and what I would really appreciate is if people just post some ideas they may have that might help. All ideas that I use will be given credit. Thanks!

Mick offered help and created an animation that could be part of the game. The animation was not used; however, having the experience of bringing people together, Mick decided to create a gallery (See Figure 63) for it and invite people to it. Others joined the gallery and in a matter of a few days a final version of Tetris is created in collaboration between six users.

![Tetris Gallery Images]

Figure 63: Projects in Tetris gallery

Mick also created a gallery for people to submit their best projects. The gallery named after him became so big that he had to close it because he could not keep up with the number of submissions. The level of respect that Mick has achieved in the community can be summarized by this Macca’s comment on Mick’s gallery:

“This is a good gallery. I'm glad my project is in here; it's an honour.”

6.2 **ScratchPad: “The Killer Scratch Drawing Application”**

ScratchPad was released on the online community by user Tree_of_Knowledge who described it as: “Here it is, the killer scratch drawing application! This is the only drawing program you will
EVER need! Controls explained in game. Later versions will look more professional.” (Tree_of_Knowledge, 2007) On the opening screen of ScratchPad, the creator wrote some sort of copyright statement that resembles the Creative Commons Attribution License. At the time, there was no official statement or default license on the projects posted on the website. This and other cases of users asking for credit prompted the Scratch team to pick the Creative Commons Attribution-ShareAlike license and add a link to it on each project (as Flickr does to each picture).

Figure 64: First version of ScratchPad

Three weeks later, xyxzergames finds the ScratchPad project and commends Tree_of_Knowledge on the creation of ScratchPad by posting this comment:

“TOKI guy, you are someone I know, just know that I will be modifying scratchpad, fixing the bugs, allowing for changing of themes and e-mailing it to you soon!”

“TOKI, guess what, 2 minutes into debugging I found 3 glitches, will keep going!”
Some people post positive and critical comments on the original ScratchPad project, its creator responds by saying that he is collaborating with xyxzergames in making a better version of it: "OK! OK! OK! It may not be the greatest, but it has good features, and we (xyxzergames and I) are working on improving it. And remember, this is a scratch project, not kid pix!"

A few days after that post, the first collaborative version of the project released by xyxzergames, the new version is called "ScratchPad Professional". Some of the bugs are fixed and the interface is slightly modified (see Figure 65).

A few users post comments on the project praising it. Use fab_programmer123 said: "This is very cool. Must have took so much hard work and will to do this. Do you guys actually have a company, or is that just made up?". xyxzergames replied: "It's sort of just a side job that we set up. We are going to make a pay version written in C++ soon! Our website is http://xyxzer.bravehost.com/scratchpad! Visit it to find out more!".

The company's website has quotes from Mick and Stefanie007, such as: "There are a lot of painting games on scratch, but this one has the most features!!" and "wow...this game is k00l...i think the scratchpad is one of a kind..." (See Figure 66). The website also features a news
section, where release notes are posted, and a page where the ScratchPad project, hosted on the Scratch website, is embedded without having to go to the project page (similar to what people do with YouTube videos).

ScratchPad is the ONLY and the BEST drawing program written in Scratch! Our developers work long and hard, writing, debugging, GUIing, and delivering ScratchPad to you. You must download the Scratch software to run ScratchPad! There is a Mac version (more features) and a PC version (still has some trouble running it). That said, explore the site for downloads, news, updates, and more!

Figure 66: ScratchPad Website

The version 2 of ScratchPad, also released by xyxzergames, is a complete redesign of the project. The user interface includes professional looking buttons and the opening screen of the application includes credits and a music that resembles the opening of a movie.

The project comes with a professional looking logo (see Figure 68) and it seems be the result of many hours of work. The project is featured on the Scratch home page (every day or so a three new projects are featured on the home page). When xyxzergames realizes that the project is on the home page, he posts a comment on the project saying: "OH! MY! GOSH! WE! ARE! ON! THE! FEATURED! PROJECTS! LIST! (pant) (pant), boy am I excited!"
Finally, after several weeks of collaborative work between Tree_of_Knowledge and xyxzergames, the collaboration comes to an end, each one of them continuing on separate projects as xyxzergames' post says: "TOK I am closing down the ScratchPad/Pro line to make way for ScratchIt! (ScratchPad+ScratchType+ScratchShare [last only with NetScratch]) 3.0! So we part! You continue ScratchPad, I go with ScratchIt!"
6.3 **CRANK_INC: ADHOC COLLABORATION**

User Boopaloo posted a series of animated sprites for people to use. The description of the project says “Here are some simple walking sprites; each one only has two costumes... They are perfect for platform games, or any games that you control the character.”

Boopaloo adds a comment to the project encouraging people to reuse the sprites and even offering help to create sprites for others. The same day SonicPops sees the project and asks Boopaloo to create a background for her project and inviting Boopaloo to a gallery (a user-created collection of projects) to see other projects she created for Crank_INC her “mininature company”
Comments

Boopaloo 2 weeks, 2 days ago

You can take any of these to use in your own project, or you can post a comment saying what you want and I can make it for you :) These are a bit of a rubish example. I can draw animals and backgrounds if you want... so ummmm bye ;0

SonicPops 2 weeks, 2 days ago

Thanks, Boopaloo! Could you make a Mountain background from Bird's-eye view? (Which means looking down/up in the air like a bird) Thanks again! I would recomend this...I'm going to give it a lovelet and put it on my favourites in case I need more sprites for my minature company, Crank_INC. It's not a REAL company, just one that I made up. We make very good quality games, with that, I've only made 2 so far (I don't want to make rubbish ones) So I even made a Crank_INC gallery! All you do is simply send in a project, I will review it back in the Crank gallery, and, then, if it's good enough, I will grant you a member of Crank_INC! Anyway, once again, thanks!

Boopaloo joins the gallery and the exchange of ideas continues. SonicPops asks Boopaloo to create a character for a game, a teenager “about 12ish”.

SonicPops (1 week, 3 days ago)

What you have to do within 3 months (A firm time, is it not? If it isn't, please tell me when there's a time that'll suit you better) is you have to make these backgrounds and sprites. SPRITES - A young boy with a scarf, trainers (Red bottom bunks, Rest blue and white socks), Blue T-shirt and red gloves. BACKGROUNDS

Boopaloo (1 week, 2 days ago)

Teehee, so old fashioned-ish? (the shop and bedroom I mean) is the boy very little or a teenager? this is going to be well good

SonicPops (1 week, 2 days ago)

teenager or make him look about 12ish

The same day Booplaoo creates the character, a sprite of a boy who walks.
SonicPops thanks Boopaloo and creates the first version of the game using the Boopaloo’s sprite as the main character. The game has some glitches.
Wodunne finds SonicPops' game, goes to Crank_INC's gallery and offers his programming skills to fix the glitches. SonicPops accepts the offer and tells Wodunne what the problem with the game is: “I can’t make characters jump so you’re up”.

**Wodunne** (1 week, 2 days ago)

Do you think I could join? I’m a fairly good programmer, and I could help with de-bugging and stuff……

**SonicPops** (1 week, 2 days ago)

ok sure Woddune! you can be programmer!! Yay! (Man, i’m feeling more popular already..)

**SonicPops** (1 week, 2 days ago)

Ok Wodunne I can’t make characters jump so you’re up

A day later Wodunne has a fixed version of the game. There are still more bugs to fix. Wodunne saves his version and writes in the project notes: “Ok sonicpops, this is the new updated version, so now he can jump on the snow. Its kind of messy, and I don’t know what would happen if you went back from the snow area, but its 11:04 at night and I’m to tired to care. If this dosen’t work, download it. NOTE - This is a copyrighted Crank_INC project, so only Boopaloom, Sonicpops or 11alex may copy this project. Otherwise, their copy will be marked inappropriate. Also, please do not insult this, because it we all have worked very hard on it. CREW Character and level deisgnner : Producer Boopaloo : Sonicpops Programmer : Rest by Sonicpops Wodunne “
SonicPops replies with a comment on Wodunne’s project “gr8 job, wodunne! I'll take this and carry on from here.” While SonicPop’s continues working on the project, Wodunne decides to create a blog for their “company” using Wordpress.com, one of the freely available blogging engines.
Welcome to Crank Inc!

Crank INC is a [not for profit] company that produces top quality games. Some are at the top of our gallery, in the projects box. So just tell us what you're good at, and we might just except you! At the moment, we have our programmer, Wodunne, who has kindly made us a Wordpress, made the character jump, and now our official logo. Boopaloo (currently on holiday) is the character and background designer. She was our very first member, so she is quite special. And one of our new members - 11alex. He is currently working as a background scrolling expert (if you look on his Club Penguin project) and Co-character designer. oh, and me....I'm chair-lady, producer, and creator. So that's what Crank INC is about. But, our motto, is...'Bring Scratch members into a diffident gallery. Co-operate, and work together'.

-Sonicpops, Chairlady, Producer, and Creator

to go to our gallery, click here!

4 comments | August 8, 2007

The blog has a section where they include a list of their staff composed of SonicPops, Boopalo, Wodunne and a new member 11alex who recently joined offering his expertise in “scrolling backgrounds”. The blog also has a section where it explains what it takes to join the company and how to apply.
Join Us........

Do you want to be a member of Crank INC? We are currently accepting applications. To join, you should have the following qualifications:

1. A good understanding of Scratch
2. A scratch.mit.edu account
3. An understanding of the English language
4. Talent!

If you meet these qualifications, leave a project in our audition gallery. We encourage games with decent graphics and interesting story lines. We also appreciate originality, so preferably no mods. If we like your work, then you are well on your way to Crank INC!

-Wodunne, Head Programmer and Web-page Designer

The collaboration continues, some of the members are on vacations but have promised to come back. The ages of the children range from 9 to 15, none of them know each other in person, some of them live in the US others in the UK.

Like this, other collaborative creations have occurred. A few weeks after the site went live, two kids worked together in creating a Paint program in Scratch (along with a blog as well) or a version of Tetris which involved more than 5 people.

7 CHALLENGES AND FUTURE WORK

The Scratch Online Community has proven to be a successful use of the technology to support creative and collaborative learning. Children from distinct geographical locations, ages and genders come together to learn from each other and contribute to a knowledge building community of learners. A community of close to 30 thousand users is not except of problems. Here is a description of the main problems of the community and what are the plans for addressing them.
7.1 INAPPROPRIATE CONTENT

The first problem about inappropriate content is that is hard to describe what is inappropriate. Even within the Scratch team each person has different ideas of what is OK and what is not. Cartoon violence, swear words, “toilet” humor are among those border line topics. One of the first inappropriate projects we got was one depicting two monsters (part of the Scratch image library) engaging having sex. The project was funny for some but it would certainly bring negative attention to the community from some parents and educators. The project was immediately censored and the user got a warning. After that incident a mechanism for users to report inappropriate content has been implemented. At first users only had to click a link to report something as inappropriate, however as the community grew this method became unmanageable because a lot of users were simply clicking either by mistake or to experiment. Soon thereafter, the website required users to type the reasons why they thought the project was inappropriate. The number of reports became more manageable and it has been interesting to see the ways in which kids express their moral values. For example:

"It is sexist and it uses curse words nonstop."

"they say the d word and that is bad"

"shooting a blood is not a good example to children who are eight and seven who also use this website."

"It show's the cats head half torn off and shouldn't be on scratch."

"Killing george bush is rude!!!!! Maby a little one is looking and gets Idas!!! We do not want that. Do we?????"

"The use of language such as tramps is offensive to me and my family"

"because they comit suicide"
“It shows a person's head being cut off which children below the age of 9 should not see.”

“I want to flag this because it's nasty that it's saying you're a big fat pig in a sack and then people could also could be saying it around school and to their parents!!!”

“This pokes fun at a major American tragedy. They laugh about it, but this stuff happens every day, and real people die. If I had known that one of my project would become this, I wouldn't have made it.”

For every user flagging a project as inappropriate, the Scratch team reviews the project and decides, in a very subjective way, if the project deserves to be removed. Sometimes it is hard decision other times there is consensus. Also, the system automatically censors a project that has received more than certain number of flags. This is to prevent a very inappropriate project to be on-line while the Scratch team is not monitoring the site.

The system is far from perfect. The next step is to build a karma system that will keep track of user's behavior on the site and give them more or less karma points depending on their actions. The more karma a user has the more power they can get on the community. The final goal is to delegate the monitoring of the website to the users more than now. In addition, the plan is to build a system that can let users and administrators to classify some projects as “safe” or “appropriate for everyone”. These projects then will be used to allow users to see only for “safe” projects. This is similar to what Google Images does. The hope is that the karma system and the “safe” category will be a good way of dealing with these issues while still giving power to the users to freely express within the boundaries determined by the community itself.

7.2 Plagiarism

A good number of the users flagging projects as inappropriate do it because a project has been plagiarized. This has been reduced since ScratchR introduced a feature that automatically recognizes when a project is based on another one. However, for some users this is still not enough. How to deal with plagiarism is another difficult issue because preventing it could put
barriers to collaboration and could make it harder to learn from other projects. More advanced methods for giving credit to other projects will be implemented. It is yet to be seen what to do with this issue.

7.3 GROWING PAINS

As the community grows it gets harder and harder for good projects to get noticed. User Vanslar expressed this concerned on a discussion on the forums titled “Is this the new YouTube/MySpace/Facebook/Flickr?” by replying “hmmm... i think it will become famouse, but i dont really want it to... i want it to be famouse but that would mean even more projects, your project would be gone from the first page of projects in seconds...” (Scratch Forums).

Future work will have to focus on leveraging the use folksonomies, galleries and other methods of user-generated categorization to foster the creation of sub communities interested in specific topics so that most projects will automatically get an audience based on the interest of the creators the users of the website.

8 APPENDIX

Two ways of getting feedback were used. The first one was an 11-week Scratch workshop with middle school students from a middle school. The workshop was one of the Scratch apprenticeships of the Citizen School program. The second has been the interaction with thousands of users through the website itself.

8.1 DEMOGRAPHICS

The participants of the 11-week Scratch workshop were kids from Umana Barnes Middle School an inner-city school in Boston. For half of them, English was their second language and had very little if no experience at all using computers or the Web. For the other half, their English was good and had some exposure to the Web to mostly to YouTube and MySpace. The kids, with
ages ranging from 13 to 15 years old, chose to be part of the Scratch apprenticeship as part of a program called Citizen Schools (Citizen Schools).

Finally the users of the Scratch website is a very large population, close to 30,000 registered users, with ages reported at the youngest and oldest age range that there could be.

Distribution of the ages shows that the registered users of the Scratch Online Community are either youth or adults, probably educators and people interested in technology that found the website through some technology news websites such as, Slashdot (SourceForge, Inc), Digg (Digg Inc.), and BBC News (BBC News).

8.2 INTERVIEWS

8.2.1 CITIZEN SCHOOLS PARTICIPANTS

Participants of the Citizen Schools workshop were interviewed informally. These are some of the comments they had about the online community. Their input was taken into account to give higher priority to the implementation of some features such as the “search box” as well as on what type of content to feature the Website.

Girl, 12, recently immigrated to the US, almost no experience with the Web, fluent in Spanish but not in English.

Q: What do you think of the Scratch Online Community?

A: I like it because I get bored with my own projects and I like to check out what others have done.

Boy, 12 years old, interested in hip hop and his heritage
“My project was hard. I had to go online to download pictures. It took a lot of time. I was going to work on something easier, like a simple game; I never knew I was going to do a project on Peru.”

“I never leave comments for people’s projects. I’m too lazy. I like to see if people left comments for my projects, though. Someone left a comment on my first project saying that I should have worked on it more.”

**Girl, 14 years old, very good at drawing anime characters, has posted her work on deviantArt.com**

Q: “How do you like being part of the Scratch online community?”

A: “I like it because people can see your project and you can see everyone else’s work. I think it’s good to have an online community so you can share your work.”

A thirteen year old girl from the Citizen School apprenticeship shared her thoughts on Scratch and the Online Community in a video interview.

**What did you like about the website?**

Putting up my stuff and looking at other people’s work.

**Do you use the website at home?**

Yes

**When was the last time you visited the website?**

I think like two days ago or something like that. Actually, it wasn’t that long ago.

If you look at it and you if like it you just press, it says... I think it’s something like “you want to favorite” add you click on it and automatically it says “your favorite” or you could “love it”. Oh I forgot to press love on this one.

**Explaining difference between love it and favorite.**
I think if you love I think it just shows that you really like it and I think if you favorite it means that you like it even more. That’s more my opinion.

**Have you gotten requests to befriend other people?**

Yes, I get requests sometimes. Like two people just asked me to be their friends.

**Do you typically say yes or no?**

I typically say yes.

**Even if you don’t know them?**

Even if I don’t know them.

**Have you made friends with any of them? Have you exchanged comments?**

Well I guess not. Well I found this one dude who kind of likes the same stuff that I did. And I also created my own gallery. It’s my power story thing. It’s another sonic fan person. I am a really big sonic fan. Even though I don’t have much sonic things. I read comments. They are alright. There is like this one, that’s really confusing. I think it was this one. Where someone made... There is one dude right here who tried to spell who thought this thing was not really good. So it has dumb. I think it is trying to say dumb but accidentally pressed the d.

**Do you know you can remove the comments?**

Yeah, but I don’t mind.

**Is there any situation where you might remove the comments? No matter what they say?**

No... well it depends, if it says something... I am not sure if it will happen... but just in case if someone says something too mean. Like, too mean but still as a suggestion whatever but in a mean form. I might read it take their word for it then delete it. Even though I might regret a bit later it if I forget it. But I’ll try to remember.

**Do you think administrator of the website should delete comments?**

Umm, Well, I think. Maybe if it’s a bit too appropriate [sic], like, I guess if people swear. Maybe just in case they have too many swear. Because If Scratch is for everyone there are probably kids around. So, like, if someone swears too much you have take down the projects. So the kids don’t, like, say learn those words. So they probably say them when they shouldn’t.

**Did you struggle with something on the website?**

The only thing, I don’t think there was. At first my computer was slow. Only cause it was only putting my avatar. But since I switched to Verizon it finally I got better pictures it went faster so I finally got my little screen.
Do you think this website can be as used as much as YouTube or as MySpace?

I guess, if more people learn about it. Because this place is... I guess, my opinion, this is only my opinion, so if anyone gets mad at me or anything, don’t cause this is my opinion not everybody. I guess it could be better, because, like, even though you can create videos on YouTube and you get to talk and everything to your friends on MySpace maybe if, when I say Scratch is better, in YouTube you just create videos and even make your voice and everything, but in Scratch you can make it do a whole bunch of stuff and so like if more people learn about this and you tell them you can create whatever you want, you know, and everything, they might join if they decide to create something. Right?

What Ages?

I guess people of... Mostly, people what I have seen of any age could join cause I have seen people. Like older people, like teenagers. I am not sure here, but I have seen other sites. Like this one site where people draw. I go to this drawing, one of those, a website where you put up your drawings and everything.

Which one is that?

I go to Devianart. Where peoiplke. Some people are like 23 and still like “Sonic the hedgehog”. So people, I think, still like Pókemon. I do I have been a fan for like... since I was little.

How can the Scratch Online Community be appealing to other people?

Tell them that you can do whatever. As long as they follow some rules. Just so it doesn’t turn out chaotic or anything. But not anything too strict. Maybe not anything too strict. Because like some people who have big ideas sometimes might not be able to do it because something is too strict. If you tell them they can do anything, and you prove it to them. And tell them... if you download Scratch. Is for free right? And tell them that. Because most likely, because a lot of people don’t like to pay, like I do, because is why most of the time I don’t buy stuff off the Internet. So if you tell them you can create anything and show them all the projects and tell them that you can create stuff too like it’s ok if you put something like something from your favorite TV show, like, I am just pulling this off out of anything, like anime, you can do anime, you can do abstract... like me, I just did stuff like anime and Sonic and all that stuff. Or you can be like other people. Some people, from the galleries I have seen. Some people do things like American Idol, evil stuff, evil critters which if I ever find that I’ll join it. I forgot to join it but whatever. You can do funny things, you can do meaningful things, you can like, you can even express your opinions and everything. Just as long as is not anything too bad. And maybe like...oh you know you should add search to this thing. Search! Must! You should definitely add a search because when I want to look for something I have to end up going through all the galleries and that takes forever and eventually I just give up because I never find it still
8.2.2  Member of the Online Community

Also, one of the early adopters of Scratch, an 11 year old boy from Ireland, was interviewed over the phone.

How did you find out about Scratch?
My dad downloaded it for me.

When?
3 months ago

What did you do before learning about Scratch?
Play video games, especially the LEGO one

Tell me what was the first thing you did in Scratch?
I was playing with the ping-pong project and then I wanted to add a score and lives, so we added that. [his dad and him].

What about the website?
I looked up Scratch on Google and it was the first result I got.

Did you make any projects before playing with the website?
Yes, I made about 21 projects. I found the website weeks after I started to play with Scratch.

What are the projects that you are most proud of?
My favorite project is Sewer Line 2. I created Sewer Line 1 before I knew about the website and uploaded it. Then people posted comments like "make it go faster" and so I made changes to it and created Sewer Line 2. Also the nonsense project.

Tell more about the nonsense [that's the spelling he and his follower decided to choose] projects.
I was just bored and got 6 surprise sprites. I made more projects like that and put them into a gallery. I just wanted to have a collection. Some people added their own nonsense projects to my gallery.

Have you made friends in the Scratch community?
A lot of people are asking to be my friends but I don't have time to keep up with all the requests. My closest friend is Vanslar. He found my project and left a comment, and then I found him.

What did you do on the computer before Scratch?
Last month I joined the Club Penguin. It's like a chat, but you dress up penguins. Type things and
they come up in chat bubbles. You have to pay per month. I paid for one month.

Are you going to continue?
I don't know, maybe.

What kind of things do you decide to put on your blog?
I post things I find. I put the Club Penguins to attract more to the blog so they can learn about Scratch.

Why did you decide to create a blog?
My dad has one and I wanted one too.

Do you tell people about your blog?
I told a couple of people about the blog. You can find it in google now.

How do I find it?
If you search for legoless. I like LEGO and there were a lot of other user names that were taken.

What kind of people do you think would want to use Scratch? I think everyone.

Have you showed Scratch to your friends?
Yes I showed three of my friends some of my projects. They liked it but they don't really understand the code.

What kind of projects do you think we should feature?
Good projects.

What is a good project? Do you like the ones we have choosen?
(long pause) yeah, it's alright

What other websites do you visit?
Club penguin and... (long pause) I don't know.

How often do you visit the website?
Every other day.

When was the last time you visited it?
Yesterday.

What is the first thing you do?
Look at the requests [back then, users had to request to be friends with other people]. Look for new projects.

Where do you look for new projects?
I go to the home page. I look at featured projects, then the project list if there is anything
interesting I click on them. When I click on download code sometimes I get an error. I click on open new tab and it doesn't work.

**What else do you do on the website?**

Sometimes I look at my galleries, to see if there are new comments and projects.

**What are the best projects you have ever seen in Scratch?**

The Merry Christmas project. I downloaded it, it uses a lot of broadcast messages and the drawings are really nice. I posted a comment on it.

**How do you decide where to leave comments?**

If I like something OK, I click on "love it". If I like it more I click on favorite, also so I have them in My Stuff and I can go back and check if they replied to my comment. If they replied or I don't care anymore, I remove it from my favorites. I also tag sometimes.

**What have you tagged?**

I have tagged things as nonsense or cool. nonsense was one of the top 9 tags.

**How do you decide how to tag your projects?**

I tag when I want people to find my project. Some people tag projects as nonsense even if it's not nonsense.

**Does it bother you?**

No, I just I wish it was not there.

**Have you removed tags or comments on your projects?**

Yeah, I removed two tags that were weird. One of them was just like a lot of letters with no order and I removed a comments in the nonsences gallery. Someone posted "dumb" like a hundred times.

**Do you think the administrators of the site should prevent that?**

I think people are entitled of their opinion, but if someone post the same thing many times it shouldn't be allowed.

**Do you think the administrators should remove things like that?**

There should be like a way to report things.

**What do you think it's ok to have? For example, some people in the team think that violence is not OK. Like, having stick figures shooting at each other.**

I don't like violence. A little violence is OK, not too much. I guess as long as there is no blood.
If you could define Scratch, how would you define it?
They learn programming.

Do you think it’s important to learn programming?
Yes, because for example I didn’t understand something and it took me a long time. For example broadcast a message.

Do you feel like you’ve influenced other people on the website?
Yes, like the nonsence projects.

What ages do you think Scratch is good for?
8 to 16

What do you like the most about Scratch?
I like the repeat until block. There were some problems with the for ever if, for touching, but I think it’s fixed. There were some bugs in the older version.

What about the website?
I like the google search box.

What do you use it for?
For finding users.

Are the results good?
Yes, but sometimes I don’t see what I wanted.

Have you found people from other places? Other languages?
There is one called leeor99. I opened the projects and I didn’t understand. I think now leeor uploads projects in English.

Do you know where that person is from?
I think Israel.

What ideas have people gotten from you?
nonsense land and sewer line 2

There has been some discussions about people copying projects. What do you think?
I remember someone copied a project and just changed the background. I think that’s not OK, it’s just copying. But if they change the code or do more, it’s OK. But they should at least mention the person’s name. Like the web address.

What ideas did you get from others?
I have. can’t think of any now.
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