Sustaining Lean Change Working Group

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Sustaining Lean Change

Agenda:
8 AM   Emerging EC Theory & Research   George Roth

8:45   Perf. Measurement & Change
       ALCs and Change Capabilities   Vikram Mahidar
       Systems Modeling & Approach   Jessica Cohen
       Discussion

   -- break --

10 AM  Open Space Proposals   ALL
       Topical discussions

11:30  Reconvene – summaries and discussion

11:50  Next steps and future meetings
Open Space

Harrison Owen’s observation: “the coffee breaks were the most important parts of the conference… why not make a conference more like coffee breaks?”

Three Roles:

• Conveners
• Participants
• Bumblebees
• Butterflies
Open Space

Four principles:

• Whoever comes is the right people
• Whenever it starts is the right time
• Whatever happens is the only thing that could have
• When it's over, it's over

Be prepared to be surprised!

The Law of Two Feet:

• It’s about learning and contribution

One Rule:

• Everyone is fully responsible for the quality of their own work and experience
Open Space

Convening sessions:
- Keep it short & simple: “My name is _____, my issue is ____”
- Tape your issue on the wall in the space where you want to meet
- Listen to others as they present their ideas
- You may formally propose mergers or join others

Attending sessions:
- Convener starts off, labels topic on flip chart, shares issue, and discussion begins
- Keep some notes – important points, possible next steps – so newcomers can see where you’ve been and to present back
- Everyone votes with their feet, when sessions end, new ones can being: go to board and update your location and topic
Some possible topics

A few people made comments and suggestions in email messages to me:

• Connecting Change and Knowledge Management
• Brainstorming on enterprise level metrics and infrastructure for collecting that data
• Sustaining a lean culture/environment
• ...

The real question is, “what do you have a passion to talk about now?”
Sustaining Lean Change

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