Internship Objectives

The primary goals for this project are the following:

1. Develop a future state vision of the T&ES organization
2. In addition to providing these deliverables, the project aims to deliver a generic framework created to achieve these goals. This framework could be replicated across the organization to address future issues such as when to in-source vs. outsourcing.
3. To support the implementation of the future state vision, the T&ES organization also requires the ability to continuously change and improve not only on short-term operational goals but also on long-term strategic capabilities. The following figure describes the current strengths of the organization that will prove invaluable in the Next Generation Journey.

Future State of System and Results

Future State Recommendation

To support the implementation of the future state vision, the T&ES organization also requires the ability to continuously change and improve not only on short-term operational goals but also on long-term strategic capabilities. The following figure describes the current strengths of the organization that will prove invaluable in the Next Generation Journey.

Transformation Recommendation

In order to transition from the current state to the preferred future state, the T&ES organization must transform from a process-focused support function to a knowledge-focused center of excellence. The following diagram describes the 5-year transition horizon for T&ES and the Next Generation Travel System program.

Organizational Capacity and Capability for Change

Integration
- Improved seamless integration and information sharing
- Increased efficiency and effectiveness of operations
- Enhanced decision-making capabilities

Management Support
- Proactive management of change initiatives
- Identifying and addressing potential roadblocks
- Providing necessary support and resources

Motivation for Change/Improvements
- Employees embrace change for the better
- Improved morale and job satisfaction
- Increased productivity and efficiency

Conclusion

The Next Generation Travel Project goal is to deliver a solution that allows the entire enterprise to increase its competitiveness by making smarter travel decisions. The next steps for this program include execution on the recommended strategy, namely selecting a vendor or set of vendors and system implementation. To date, the program has been successful due to the frameworks and models employed to date, and continuing down this path provides the Boeing Company the highest probability of future success.