Quality social science research and the privacy of human subjects require trust.

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Privacy, Anonymity, and Big Data in the Social Sciences

Open data has tremendous potential for science, but, in human subjects research, there is a tension between privacy and releasing high-quality open data. Federal law governing student privacy and the release of student records suggests that anonymizing student data protects student privacy. Guided by this standard, we de-identified and released a dataset from 16 massive open online courses (MOOCs) from MITx and HarvardX on the edX platform. In this article, we show that these and other de-identification procedures necessitate changes to datasets that threaten replication and extension of baseline analyses. In order to balance student privacy and the benefits of open data, we suggest focusing on protecting privacy without anonymizing data by instead expanding policies that compel researchers to uphold the privacy of the subjects in open datasets. If we want to have high-quality social science research and also protect the privacy of human subjects, we must eventually have trust in researchers. Otherwise, we will always have the strict trade-off between anonymity and science illustrated here.

The “open” in “massive open online courses” has many interpretations. Some MOOCs are hosted on open-source platforms, some use only openly licensed content, and most MOOCs are openly accessible to any learner without fee or prerequisites. We would like to add one more notion of openness: open access to data generated by MOOCs. We argue this is part of the responsibility of MOOCs, and that fulfilling this responsibility threatens current conventions of anonymity in policy and public perception.

In this spirit of open data, on May 30, 2014, as a team of researchers from Harvard and MIT that includes this author team, we announced the release of an open dataset containing student records from 16 courses conducted in the first year of the edX platform. (In May 2012, MIT and Harvard launched edX, a nonprofit platform for hosting and marketing MOOCs. MITx and HarvardX are the two respective institutional organizations focused on MOOCs. The dataset is a de-identified version of the dataset used to publish HarvardX and MITx: The First Year of Open Online Courses, a report revealing findings about student demographics, course-taking patterns, certification rates, and other measures of student behavior. The goal for this data release was twofold: first, to allow other researchers to replicate the results of the analysis; and second, to allow researchers to conduct novel analyses beyond the original work, adding to the body of literature about open online courses.
Within hours of the release, original analysis of the data began appearing on Twitter, with figures and source code. Two weeks after the release, the data journalism team at The Chronicle of Higher Education published “8 Things You Should Know about MOOCs,” an article that explored new dimensions of the dataset, including the gender balance of the courses. Within the first month of the release, the data had been downloaded more than 650 times. With surprising speed, the dataset began fulfilling its purpose: to allow the research community to use open data from online learning platforms to advance scientific progress.

The rapid spread of new research from this data is exciting, but this excitement is tempered by a necessary limitation of the released data: they represent a subset of the complete data. In order to comply with federal regulations on student privacy, the released dataset had to be de-identified. In this article, we demonstrate trade-offs between our need to meet the demands of federal regulations of student privacy, on the one hand, and our responsibility to release data for replication and downstream analyses, on the other. For example, the original analysis found approximately 5% of course registrants earned certificates. Some methods of de-identification cut that percentage in half.

It is impossible to anonymize identifiable data without the possibility of affecting some future analysis in some way. It is possible to quantify the difference between replications from the de-identified data and original findings; however, it is difficult to fully anticipate whether findings from novel analyses will result in valid insights or artifacts of de-identification. Higher standards for de-identification can lead to lower-value de-identified data. This could have a chilling effect on the motivations of social science researchers. If findings are likely to be biased by the de-identification process, why should researchers spend their scarce time on de-identified data?

At the launch of edX in May of 2012, the presidents of MIT and Harvard spoke about the edX platform, and the data generated by it, as a public good. If academic and independent researchers alike have access to data from MOOCs, the progress of research into online education will be faster and results can be furthered, refined, and tested. However, these ideals for open MOOC data are undermined if protecting student privacy means that open datasets are markedly different from the original data. The tension between privacy and open data is in need of a better solution than anonymized datasets. Indeed, the fundamental problem in our current regulatory framework may be an unfortunate and unnecessary conflation of privacy and anonymity. Skopek outlines the difference between the two as follows:

...under the condition of privacy, we have knowledge of a person’s identity, but not of an associated personal fact, whereas under the condition of anonymity, we have knowledge of a personal fact, but not of the associated person’s identity. In this sense, privacy and anonymity are flip sides of each other. And for this
Realizing the potential of open data in social science requires a new paradigm for the protection of student privacy: either a technological solution such as differential privacy,\(^3\) which separates analysis from possession of the data, or a policy-based solution that allows open access to possibly re-identifiable data while policing the uses of the data.

This article describes the motivations behind efforts to release learner data, the contemporary regulatory framework of student privacy, our efforts to comply with those regulations in creating an open dataset from MOOCs, and some analytical consequences of de-identification. From this case study in de-identification, we conclude that the scientific ideals of open data and the current regulatory requirements concerning anonymizing data are incompatible. Resolving that incompatibility will require new approaches that better balance the protection of privacy and the advancement of science in educational research and the social sciences more broadly.

### Balancing Open Data and Student Privacy Regulations

As with open source code and openly licensed content, support for open data has been steadily building. In the U.S., government agencies have increased their expectations for sharing research data.\(^5\) In 2003, the National Institutes of Health became the first federal agency to require research grant applicants to describe their plans for data sharing.\(^6\) In 2013, the Office of Science and Technology Policy released a memorandum requiring the public storage of digital data from unclassified, federally funded research.\(^7\) These trends dovetailed with growing interest in data sharing in the learning sciences community. In 2006, researchers from Carnegie Mellon University opened DataShop, a repository of event logs from intelligent tutoring systems and one of the largest sources of open data in educational research outside the federal government.\(^8\)

Open data has tremendous potential across the scientific disciplines to facilitate greater transparency through replication and faster innovation through novel analyses. It is particularly important in research into open, online learning such as MOOCs. A study released earlier this year\(^9\) estimates there are over seven million people in the U.S. alone who have taken at least one online course, and that that number is growing by 6% each year. These students are taking online courses at a variety of institutions, from community colleges to research universities, and open MOOC data will facilitate research that could be helpful to all institutions with online offerings.

Open data can also facilitate cooperation between researchers with different domains of expertise. As George Siemens, the president of the Society for Learning Analytics Research, has argued, learning research involving large and complex datasets requires interdisciplinary collaboration between data scientists and educational researchers.\(^10\) Open data sets make it easier for researchers in these two distinct domains to come together.

While open educational data has great promise for advancing science, it also raises important questions about student privacy. In higher education, the cornerstone of student privacy law is the Family Educational Rights and Privacy Act (FERPA)—a federal privacy statute that regulates access to and disclosure of a student’s educational records. In our de-identification procedures, we aimed to comply with FERPA, although not all institutions consider MOOC learners to be subject to FERPA.\(^11\)

FERPA offers protections for personally identifiable information (PII) within student records. Per FERPA, PII cannot be disclosed, but if PII is removed from a record, then the student becomes anonymous, privacy is protected, and the resulting de-identifed data can be disclosed to anyone. FERPA thus equates anonymity—the removal of PII—with privacy.

FERPA’s PII definition includes some statutorily defined categories, such as name, address, Social Security Number, and mother’s maiden name, but also:...other information that, alone or in combination, is linked or linkable to a specific student that would allow a reasonable person in the school community, who does not have personal knowledge of the relevant circumstances, to identify the student with reasonable certainty.

In assessing the reasonable certainty of identification, the educational institution is supposed to take into account other data releases that might increase the chance of identification.\(^22\) Therefore, an adequate de-identification procedure must not only remove statutorily required elements, but also quasi-identifiers. These quasi-identifiers are pieces of information that can be uniquely identifying in combination with each other or with additional data sources from outside the student records. They are not defined by statute or regulatory guidance from the Department of Education but left up to the educational institution to define.\(^22\)

The potential for combining quasi-identifiers to uniquely identify individuals is well established. For example, Sweeney\(^23\) has demonstrated that 87% of the U.S. population can be uniquely identified with a reasonable degree of certainty by a combination of ZIP code, date of birth, and gender. These risks are further heightened in open, online learning environments because of the public nature of the activity. As another example, some MOOC students participate in course discussion forums—which, for many courses, remain available online beyond the course end date. Students’ usernames are displayed beside their posts, allowing for linkages of information across courses, potentially revealing students who enroll for unique combinations of courses. A very common use of the discussion forums early in a course is a self-introduction thread where students state their age and location among other PII. Meanwhile, another source of identifying data is social media. It is conceivable that students could verbosely log their online education on Facebook or Twitter, tweeting as soon as they register for a new course or mentioning their course grade in a Facebook post. Given these external sources, an argument can be made that many columns in the dataset person-course that would not typically be thought of as identifiers could qualify as quasi-identifiers.
As with open source code and openly licensed content, support for open data has been steadily building.

The regulatory framework defined by FERPA guided our efforts to de-identify the person-course dataset for an open release. Removing direct identifiers such as students’ usernames and IP addresses was straightforward, but the challenge of dealing with quasi-identifiers was more complicated. We opted for a framework of \( k \)-anonymity.\(^{20} \) A dataset is \( k \)-anonymous if any one individual in the dataset cannot be distinguished from at least \( k-1 \) other individuals in the same dataset. This requires ensuring that no individual has a combination of quasi-identifiers different from \( k-1 \) others. If a dataset cannot meet these requirements, then the data must be modified to meet \( k \)-anonymity, either by generalizing data within cases or suppressing entire cases. For example, if a single student in the dataset is from Latvia, two remedies exist: we can generalize her location by reporting her as from “Europe” rather than Latvia; we can suppress her location information; or we can suppress her case entirely.

This begins to illustrate the fundamental tension between generating datasets that meet the requirements of anonymity mandates and advancing the science of learning through public releases of data. Protecting student privacy under the current regulatory regime requires modifying data to ensure individual students cannot be identified. These modifications can, however, change the dataset considerably, raising serious questions about the utility of the open data for replication or novel analysis. Here, we describe our approach to generating a \( k \)-anonymous dataset, and then examine the consequences of our modifications to the size and nature of the dataset.

**De-Identification Methods**

The dataset we wished to release was a “person-course” dataset, meaning each row represents one course registration for one person (a person with three course registrations will have three rows in the dataset). The original dataset contained:

- information about students (username, IP address, country, self-reported level of education, self-reported year of birth, and self-reported gender);
- the course ID (a string identifying the institution, semester, and course);
- four variables we computed to indicate level of course involvement (registered: enrolled in the course; viewed: interacted with the courseware at least once; explored: interacted with content from more than 50% of course chapters; and certified: earned a passing grade and received a certificate).

Transforming this person-course dataset into a \( k \)-anonymous dataset we believed met FERPA guidelines required four steps: defining identifiers and quasi-identifiers, defining the value for \( k \), removing identifiers, and modifying or deleting values of quasi-identifiers from the dataset in a way that ensures \( k \)-anonymity while minimizing changes to the dataset.

We defined two variables in the original dataset as identifiers and six variables as quasi-identifiers. The username was considered identifying in and of itself, so we replaced it with a random ID. IP address was also removed. Four student demographic variables were defined as quasi-identifiers: country, gender, age, and level of education. Course ID was considered a quasi-identifier since students might take unique combinations of courses and because it provides a link between PII posted in forums and the person-course dataset. The number of forum posts made by a student was also a quasi-identifier because a determined individual could scrape the content of the forums from the archived courses and then identify users with unique numbers of forum posts.

Once the quasi-identifiers were chosen, we had to determine a value of \( k \) to use for implementing \( k \)-anonymity. In general, larger values of \( k \) require greater changes to de-identify, and smaller values of \( k \) leave datasets more vulnerable to re-identification. The U.S. Department of Education offers guidance to the de-identification process in a variety of contexts, but it does not recommend or require specific values of \( k \) for specific contexts.

In one FAQ, the Department’s Privacy
The key part of the de-identification process was modifying the data such that no combination of quasi-identifiers described groups of students smaller than five.
practice substantial ways. We reproduced analyses conducted on the original dataset and evaluated the magnitude of changes in the new datasets. Those differences are highlighted here.

Both de-identified datasets are substantially smaller than the original dataset (see Table 1), but de-identification did not affect enrollment numbers uniformly across courses. Table 1 shows the percentage decrease of enrollment in each de-identified dataset compared to the original file. Only a small percentage of records from CS50x were removed because CS50x was hosted off the edX platform, and so we have no data about forum usage (one of our quasi-identifying variables).

Table 2 shows that de-identification has a disproportionate impact on the most active students. Ho et al.4 identified four mutually exclusive categories of students: Only Registered enrolled in the course but did not interact with the courseware; Only Viewed interacted with at least one, and fewer than half, of the course chapters; Only Explored interacted with content from half or more of the course chapters but did not earn a certificate; and Certified earned a certificate in the course. In Table 2, we see that the proportions of students in each category seem to change only slightly after de-identification; however, the percentage of certified students in the de-identified dataset is nearly half the percentage in the original dataset. Given the policy concerns around MOOC certification rates, this is a substantially important difference, even if only a small change in percentage points.

Demographic data from the de-identified datasets was similar to the original person-course dataset. Table 3 shows changes in demographics and activity by de-identification method. The suppression of highly active users substantially reduces the median number of total events in the courseware. Table 3 shows the median events for all three datasets, and the de-identified datasets have median event values that are two-thirds of the value reported by the original dataset.

Finally, we analyzed the correlations among variables in all three of the datasets. We use correlations to illustrate possible changes in predictive models that rely on correlation and covariance matrices, from the regression-based prediction of grades to principal components analyses and other multivariate methods. Although straight changes in correlations are dependent on base rates, and averages of correlations are not well formed, we present these simple statistics here for ease of interpretation. No correlation changed direction, and all remain sig-
significant at the 0.05 level. For all registrants, the SE dataset reported correlations marginally closer to the original dataset than the GE method, while for explored and certified students only, the GE dataset was slightly closer to the original (see Table 4).

It is possible to use the results from the previous tables to formulate a multivariate model that has population parameters in these tables. By generating data from such a model in proportion to the numbers we have in the baseline dataset, we would enable researchers to replicate the correlations and mean values above. However, such a model would lead to distorted results for any analysis that is not implied by the multivariate model we select. In addition, the unusual distributions we see in MOOC data would be difficult to model using conventional distributional forms.

The comparisons presented here between the de-identified datasets and the original dataset provide evidence for the tension between protecting anonymity and releasing useful data. We emphasize the differences identified here are not those that may be most concerning. These analyses characterize the difference that researchers conducting replication studies might expect to see. For novel analyses that have yet to be performed on the data, it is difficult to formulate an a priori estimate of the impact of de-identification. For researchers hoping to use de-identified, public datasets to advance research, this means that any given finding might be the result of perturbations from de-identification.

### Better Options for Science and Privacy with Respect to MOOC Data

As illustrated in the previous section, the differences between the de-identified dataset and the original data range from small changes in the proportion of various demographic categories to large decreases in activity variables and certification rates. It is quite possible that analyses not yet thought of would yield even more dramatic differences between the two datasets. Even if a de-identification method is found that maintains many of the observed research results from the original dataset, there can be no guarantee that other analyses will not have been corrupted by de-identification.

At this point it may be possible to take for granted that any standard for de-identification will increase over time. Information is becoming more accessible, and researchers are increasingly sophisticated and creative about possible re-identification strategies. Cynthia Dwork, in a presentation on “big data and privacy” sponsored by MIT and the White House in early 2014, pointed out that de-identification efforts have been progressing as a sort of arms race, similar to advances in the field of cryptography. Although k-anonymity is a useful heuristic, researchers have challenged that it alone is not sufficient. Machanavajjhala et al. point out that a k-anonymous dataset is still vulnerable to a “homogeneity attack.” If, after undergoing a process that ensures k-anonymity, there exists a group of size k or larger for whom the value of a sensitive variable is homogenous (that is, all members of the group have the same value), then the value of that sensitive variable is effectively disclosed even if the attacker does not

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**Table 4. Changes in Pearson Correlations by de-identification method and activity category.**

<table>
<thead>
<tr>
<th>Variable 1</th>
<th>Variable 2</th>
<th>Registrants</th>
<th>Baseline Correlation</th>
<th>GE Correlation</th>
<th>SE Correlation</th>
<th>GE Change (+/–)</th>
<th>SE Change (+/–)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grade</td>
<td>Number of days active</td>
<td>All</td>
<td>0.800</td>
<td>0.750</td>
<td>0.745</td>
<td>-0.050</td>
<td>-0.055</td>
</tr>
<tr>
<td>Grade</td>
<td>Number of days active</td>
<td>Explored + Certified</td>
<td>0.553</td>
<td>0.558</td>
<td>0.564</td>
<td>+0.005</td>
<td>+0.011</td>
</tr>
<tr>
<td>Grade</td>
<td>Number of events</td>
<td>All</td>
<td>0.722</td>
<td>0.701</td>
<td>0.697</td>
<td>-0.021</td>
<td>-0.025</td>
</tr>
<tr>
<td>Grade</td>
<td>Number of events</td>
<td>Explored + Certified</td>
<td>0.458</td>
<td>0.495</td>
<td>0.501</td>
<td>+0.037</td>
<td>+0.043</td>
</tr>
<tr>
<td>Grade</td>
<td>Number of forum posts</td>
<td>All</td>
<td>0.146</td>
<td>0.084</td>
<td>0.156</td>
<td>-0.082</td>
<td>+0.010</td>
</tr>
<tr>
<td>Grade</td>
<td>Number of forum posts</td>
<td>Explored + Certified</td>
<td>0.074</td>
<td>0.036</td>
<td>0.108</td>
<td>-0.038</td>
<td>+0.034</td>
</tr>
<tr>
<td>Grade</td>
<td>Number of video plays</td>
<td>All</td>
<td>0.396</td>
<td>0.387</td>
<td>0.403</td>
<td>+0.001</td>
<td>+0.007</td>
</tr>
<tr>
<td>Grade</td>
<td>Number of video plays</td>
<td>Explored + Certified</td>
<td>0.159</td>
<td>0.194</td>
<td>0.189</td>
<td>+0.035</td>
<td>+0.030</td>
</tr>
<tr>
<td>Number of events</td>
<td>Number of days active</td>
<td>All</td>
<td>0.844</td>
<td>0.837</td>
<td>0.835</td>
<td>-0.007</td>
<td>-0.009</td>
</tr>
<tr>
<td>Number of events</td>
<td>Number of days active</td>
<td>Explored + Certified</td>
<td>0.736</td>
<td>0.773</td>
<td>0.776</td>
<td>+0.037</td>
<td>+0.040</td>
</tr>
<tr>
<td>Number of events</td>
<td>Number of video plays</td>
<td>All</td>
<td>0.865</td>
<td>0.698</td>
<td>0.714</td>
<td>+0.033</td>
<td>+0.049</td>
</tr>
<tr>
<td>Number of events</td>
<td>Number of video plays</td>
<td>Explored + Certified</td>
<td>0.587</td>
<td>0.628</td>
<td>0.634</td>
<td>+0.041</td>
<td>+0.047</td>
</tr>
<tr>
<td>Number of forum posts</td>
<td>Number of days active</td>
<td>All</td>
<td>0.207</td>
<td>0.104</td>
<td>0.207</td>
<td>-0.103</td>
<td>+0.000</td>
</tr>
<tr>
<td>Number of forum posts</td>
<td>Number of days active</td>
<td>Explored + Certified</td>
<td>0.180</td>
<td>0.103</td>
<td>0.200</td>
<td>-0.077</td>
<td>+0.020</td>
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<tr>
<td>Number of forum posts</td>
<td>Number of events</td>
<td>All</td>
<td>0.287</td>
<td>0.117</td>
<td>0.194</td>
<td>-0.170</td>
<td>-0.093</td>
</tr>
<tr>
<td>Number of forum posts</td>
<td>Number of events</td>
<td>Explored + Certified</td>
<td>0.279</td>
<td>0.113</td>
<td>0.176</td>
<td>-0.186</td>
<td>-0.103</td>
</tr>
<tr>
<td>Number of forum posts</td>
<td>Number of video plays</td>
<td>All</td>
<td>0.091</td>
<td>0.035</td>
<td>0.100</td>
<td>-0.056</td>
<td>+0.009</td>
</tr>
<tr>
<td>Number of forum posts</td>
<td>Number of video plays</td>
<td>Explored + Certified</td>
<td>0.051</td>
<td>0.014</td>
<td>0.050</td>
<td>-0.037</td>
<td>-0.001</td>
</tr>
<tr>
<td>Number of video plays</td>
<td>Number of days active</td>
<td>All</td>
<td>0.474</td>
<td>0.492</td>
<td>0.505</td>
<td>+0.018</td>
<td>+0.031</td>
</tr>
<tr>
<td>Number of video plays</td>
<td>Number of days active</td>
<td>Explored + Certified</td>
<td>0.311</td>
<td>0.404</td>
<td>0.407</td>
<td>+0.093</td>
<td>+0.096</td>
</tr>
<tr>
<td>Average</td>
<td>All</td>
<td></td>
<td>0.483</td>
<td>0.420</td>
<td>0.456</td>
<td>-0.044</td>
<td>-0.008</td>
</tr>
<tr>
<td>Average</td>
<td>Explored + Certified</td>
<td></td>
<td>0.339</td>
<td>0.332</td>
<td>0.361</td>
<td>-0.007</td>
<td>+0.022</td>
</tr>
</tbody>
</table>
know exactly which record belongs to the target. Machanavajjhala et al. define this principle as l-diversity. Other researchers have advanced an alphabet soup of critiques to k-anonymity such as m-invariance and t-similarity. Even if it were possible to devise a de-identification method that did not impact statistical analysis, it could quickly become outdated by advances in re-identification techniques.

This example of our efforts to de-identify a simple set of student data—a tiny fraction of the granular event logs available from the edx platform—reveals a conflict between open data, the replicability of results, and the potential for novel analyses on one hand, and the anonymity of research subjects on the other. This tension extends beyond MOOC data to much of social science data, but the challenge is acute in educational research because FERPA conflates anonymity—and therefore de-identification—with privacy. One conclusion could be this data is too sensitive to share; so if de-identification is an obsolete tactic made increasingly difficult by advances in data mining and big data. l-diversity can imagine a system whereby researchers accessing an open dataset would agree to use the data only to pursue particular ends, such as research, and not to contact subjects for commercial purposes or to re-release the data. Such a policy would need to be accompanied by provisions for enforcement and audits, and the creation of practicable systems for enforcement is, admittedly, no small feat.

We propose that privacy can be upheld by researchers bound to an ethical and legal framework, even if these researchers can identify individuals and all of their actions. If we want to have high-quality science research and privacy of human subjects, we must eventually have trust in researchers. Otherwise, we will always have a strict trade-off between anonymity and science.

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This article was prepared by a group of researchers and administrators from MIT and Harvard, who have been working with the data, and policies related to the data, from the MITx and HarvardX MOOCs on the edx platform.

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