Agenda

- Background
- > Syllabus
- Survey
- > Logistics
- > Sloanspace
- Desired Outcomes
- > Class Schedule

- "Lean" principles and practices
 - Implications of lean vs mass
 - Lean Enterprise Model (LEM)
- "Holistic" view of the enterprise
- "Lean" in an enterprise context
- Value stream mapping and analysis

- Understand elements of the enterprise in context of the whole
 - Elements: customer, product development, manufacturing, supply chain, support, finance, HR, etc.
- "People" and organization issues
 - Training, leadership, motivation, teaming...
- > IT Issues
 - Seamless information flow, "loose/tight", ERP, enablers and challenges

- Integration / Interfacing of Enterprise Elements
 - > Understand integration vs interfacing
 - Components critical for each element pairing
 - > Information
 - > Processes
 - ➤ Technology Enablers
 - ➤ People
- Implementation
 - Vision / Management Buy-in/Leadership
 - > Metrics
 - Transformation Planning
 - Case Studies
 - > Assessment

- > Future Trends
 - IT
 - e-Business
 - Knowledge Management
 - Globalization