

**SMA 6304 / MIT 2.853 / MIT 2.854**  
**Manufacturing Systems**  
**Lecture 6: Networks of Queues**

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*Slides by Larry Wein and Stan Gershwin*

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# Queueing Networks

## Two types of networks

	<u>known</u>	<u>estimate</u>
Open	$\lambda$	$L, W$
Closed	$L$	$\lambda, W$

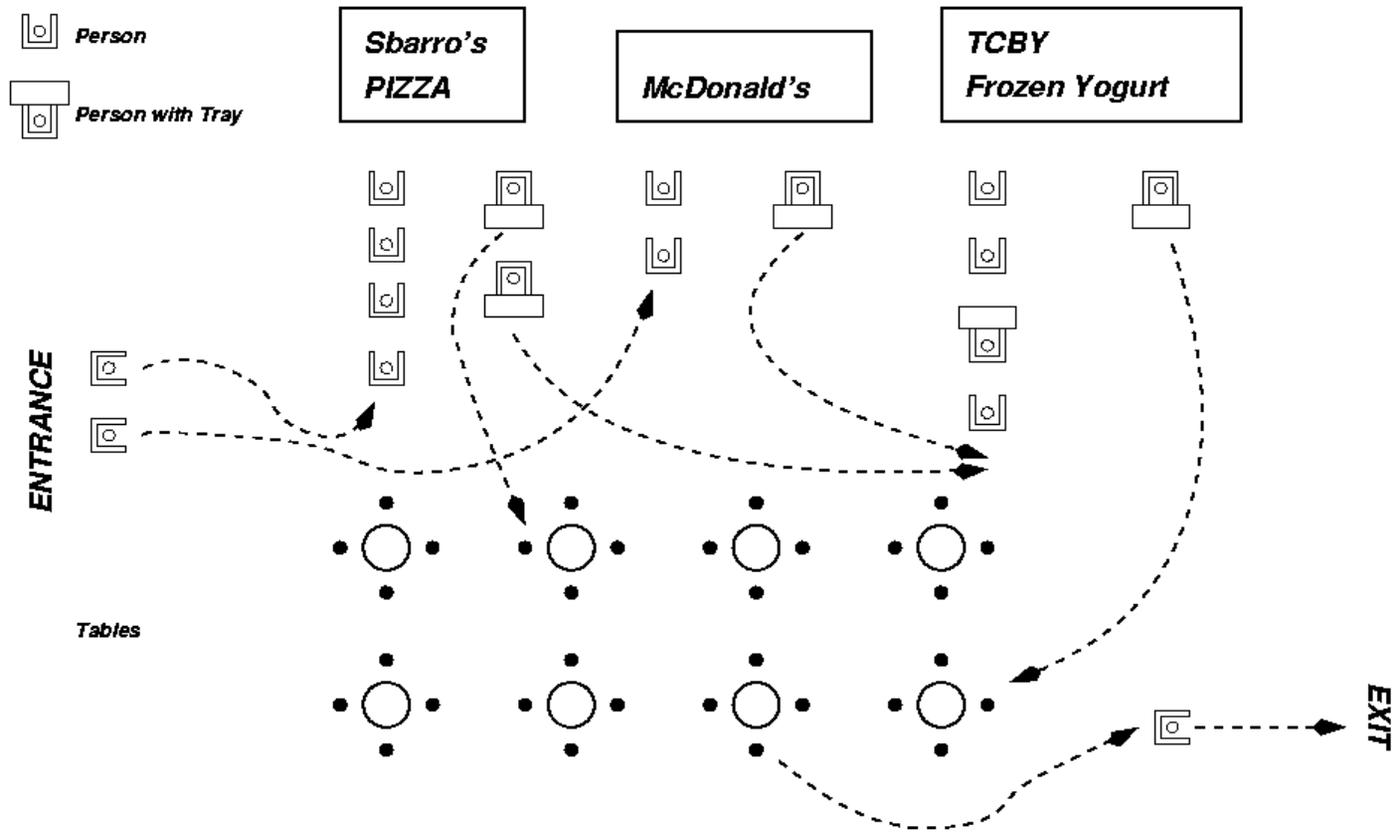
### Examples

- internet traffic
- emergency room (Denardo)
- food court
- airport (*arrive*, ticket counter, security, passport control, gate, *board plane*)
- factory with serial production system and no material control after it enters

# Examples

## Open networks

### Food Court



### Examples

- factory with material controlled by keeping the number of items constant (CONWIP)
- factory with limited fixtures or pallets

Queueing networks are often modeled as *Jackson networks*.

- Easy to compute performance measures (capacity, average time in system, average queue lengths).
- Easily gives intuition.
- Easy to optimize and to use for design.
- Valid for a large class of systems ...

- ... but not everything. Storage areas must be infinite (ie, large enough so that blocking never occurs).

# Open Jackson Networks

**K** single - server stations

exponential service process at station  $i$ ; rate =  $\mu_i$

Poisson arrival process at station  $i$ ; rate =  $\alpha_i$

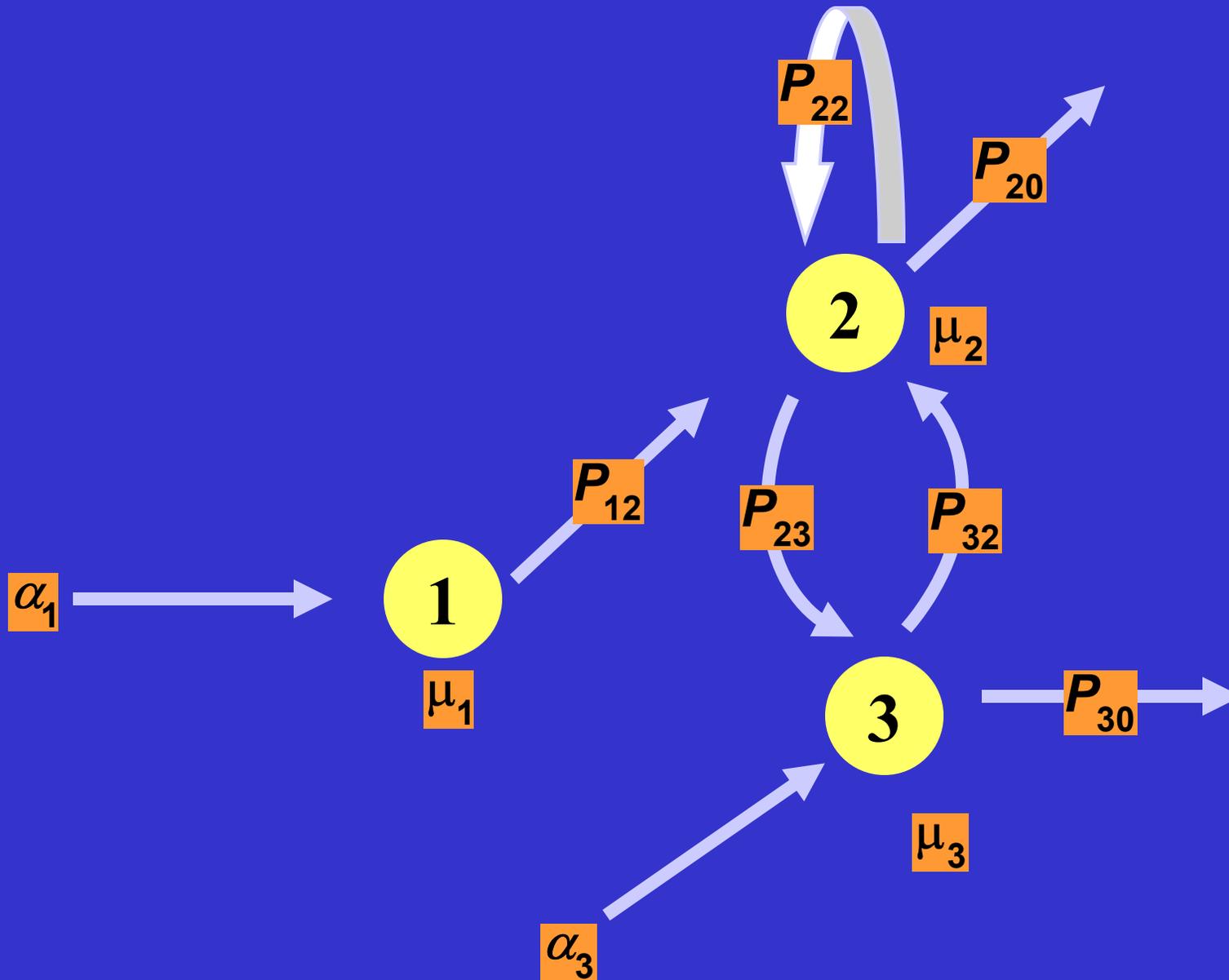
$P_{ij} = \text{Pr}(\text{customer departing station } i \text{ goes next to station } j)$

$P_{i0} = 1 - \sum_{j=1}^K P_{ij} = \text{Pr}(\text{customer exits system after station } i)$

## Note:

1. customers are probabilistically indistinguishable
2. routing is memoryless
3. FCFS at each station
4.  $P_{i0} > 0$  for at least one  $i$

# Example:



# Solution to Open Jackson Networks

$\lambda_i$  = effective arrival rate to station  $i$

$$\lambda_i = \alpha_i + \sum_{j=1}^K \lambda_j P_{ji} \quad \text{traffic equations (flow in = flow out)}$$

$$\lambda = \alpha + \lambda P \quad (\text{row vectors})$$

$$\lambda = \alpha(I - P)^{-1}$$

Let  $\rho_i = \frac{\lambda_i}{\mu_i} < 1$

$n_i$  = steady - state number of customers at station  $i$

$\pi(n_1, \dots, n_k)$  = steady - state probability

## Product-form Solution:

$$\begin{aligned} \pi(n_1, \dots, n_k) &= \pi_1(n_1) \dots \pi_k(n_k) \\ &= \rho_1^{n_1} (1 - \rho_1) \dots \rho_k^{n_k} (1 - \rho_k) \end{aligned}$$

$$L_i = E[n_i] = \frac{\rho_i}{1 - \rho_i}$$

$$W_i = \text{mean waiting time at station } i \text{ in isolation} = \frac{1}{\mu_i (1 - \rho_i)}$$

# Comments

1) Jackson guessed solution and verified that

$$\text{flux out of state } (n_1, \dots, n_k) = \text{flux into state } (n_1, \dots, n_k)$$

2) Each station looks like its getting Poisson input, but it is not if there is any feedback in routing

3) If no customer overtaking is possible, then mean waiting time in system = sum of mean waiting times at the various stations in isolation

4) Product - form solution holds for multi - server stations

# Closed Jackson Networks

Consider Open Jackson Network, but assume :

$$\alpha_i = 0 \quad \text{no external arrivals}$$

$$\sum_{j=1}^K P_{ij} = 1 \quad \text{no departures}$$

$$\sum_{i=1}^K Q_i(0) = N \quad \text{initial customers}$$

$$\text{Then } \sum_{i=1}^K Q_i(t) = N \text{ for all } t$$

Traffic equations  $\lambda_i = \sum_{j=1}^K \lambda_j P_{ji}$  can only be solved up to a scale constant

This gives relative throughput rates  $\lambda_i$

$$\text{Let } \rho_i = \frac{\lambda_i}{\mu_i}$$

# Closed Jackson Networks Cont.

Traffic equations  $\lambda_i = \sum_{j=1}^K \lambda_j P_{ji}$  can only be solved up to a scale constant

This gives relative throughput rates  $\lambda_j$

Let  $\rho_i = \frac{\lambda_i}{\mu_i}$

**Product Form Solution:**

$$\pi(n_1, \dots, n_K) = \frac{\rho_1^{n_1} \dots \rho_K^{n_K}}{C(K, N)}$$

where normalizing constant is

$$C(K, N) = \sum_{\substack{\{n: n_1 + \dots + n_K = N\} \\ n_j \geq 0}} \rho_1^{n_1} \dots \rho_K^{n_K}$$

# Buzen's Algorithm

Goal:

$$\text{Derive } C(K, N) = \sum_{\{x \geq 0: x_1 + \dots + x_k = N\}} \prod_{i=1}^K f_i(x_i)$$

\* I changed notation  $f_i(x_i) = \rho_i^{x_i}$

Step 1: Define an auxiliary function

$$c(k, n) = \sum_{\{x \geq 0: x_1 + \dots + x_k = n\}} \prod_{i=1}^K f_i(x_i)$$

Step 2: Develop a recursive relationship  
condition on  $X_k = j$  and sum over  $j$

$$\begin{aligned} c(k, n) &= \sum_{j=0}^n \left[ \sum_{\{x \geq 0: x_1 + \dots + x_{k-1} + j = n\}} \prod_{i=1}^K f_i(x_i) \right] \\ &= \sum_{j=0}^n f_k(j) \left[ \sum_{\{x \geq 0: x_1 + \dots + x_{k-1} = n-j\}} \prod_{i=1}^{K-1} f_i(x_i) \right] \\ &= \sum_{j=0}^n f_k(j) c(k-1, n-j) \end{aligned}$$

# Buzen's Algorithm Cont.

**Step 3: Initialization**

no customers  $c(k, 0) = \prod_{i=1}^K f_i(0) = 1$

1 node  $c(1, n) = \sum_{\{x_1=n\}} \prod_{i=1}^1 f_i(x_i) = f_1(n)$

**Step 4: Fill in KxN matrix**

		customers			
		0	1	...	N
stations	1	1	$f_1(1)$	...	$f_1(N)$
	•	•			
	•	•			
	•	•			
	K	1			

$c(k, n)$

Work your way down the columns, starting from top left

Let  $u_i =$  utilization at station  $i$

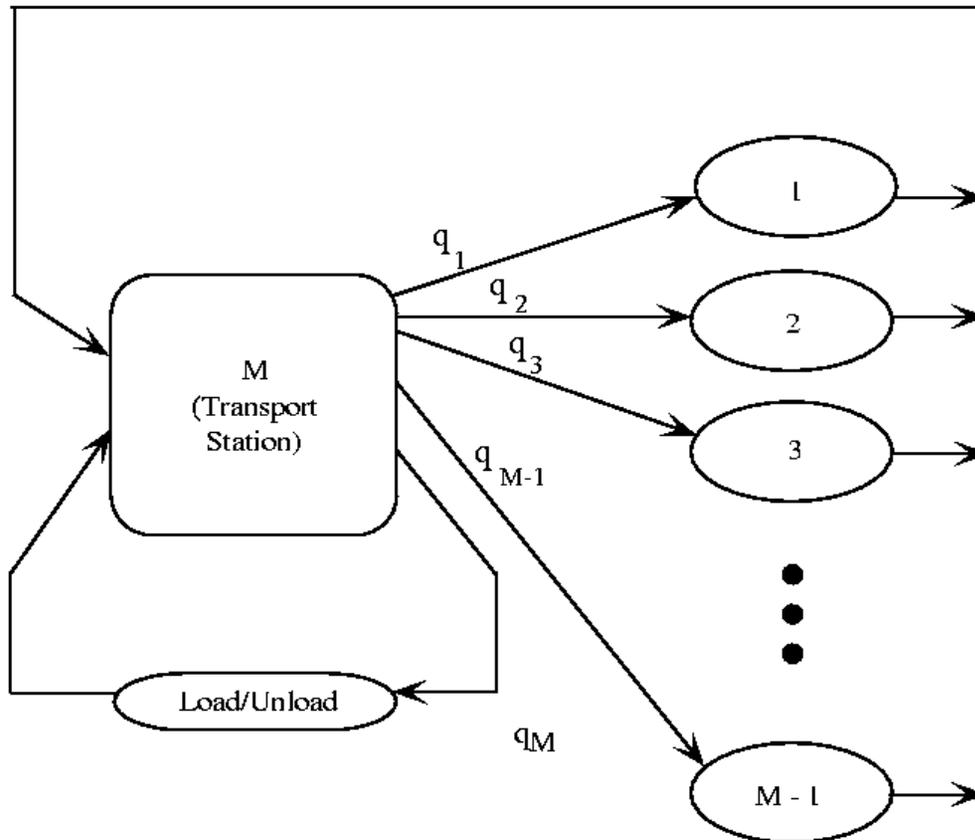
$$u_i = \frac{\rho_i C(K, N-1)}{C(K, N)}$$

Throughput rate at station  $i = \mu_i u_i$

# Closed Networks

## Application

### Simple FMS model



$$P_{iM} = 1 \text{ if } i \neq M$$

$$P_{Mj} = q_j \text{ if } j \neq M$$

$$P_{ij} = 0 \text{ otherwise}$$

# Closed Networks

## Application

Simple FMS model

The production rate is

$$\frac{C(M, N - 1)}{C(M, N)} \mu_m$$

and  $C(M, N)$  is easy to calculate in this case.