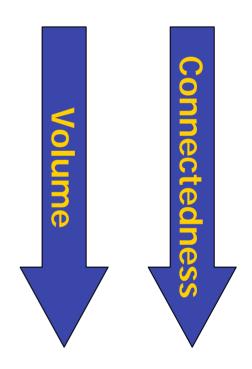


Process Types

- Projects
- Job Shops
- Batch Processes
- Line Flows
- Continuous Processes



Process Spectrum

Project Job Shop Batch Line Flow Contin.

Labor Content, Skills, Discretion

Supplier Relations

WIP

Formal Quality Control

Process Spectrum

Project Job Shop Batch Line Flow Contin.

- Importance of
 - Long Term Planning ↑↑
 - Long Term Sales Forecasts ↑
 - Capacity Utilization ↑↑
 - Scheduling ↓
 - Coordination

Wrap Up

- Match Operations with Strategy
 - Strategy > Inv/Tech > System Design
 - System design > Responsiveness
 - Make-To-Stock vs. Make-To-Order
- Service vs. Manufacturing
- Capacity Utilization
- Importance of Bottlenecks